



STATE OF WASHINGTON
GAMBLING COMMISSION

P.O. Box 42400 • Olympia, Washington 98504-2400 • (360) 486-3440 • TDD (360) 486-3637 • FAX (360) 486-3627

April 18, 2017

Chandara Loeur
13206 2nd Ave S
Burien, WA 98168

RE: ADMINISTRATIVE ACTION; CR 2016-01117, 2016-02047

Dear Chandara Loeur:

Enclosed is an Order of Default entered by the Commission on April 13, 2017 revoking your license/certification to conduct gambling activities. This action occurred because you did not timely respond by requesting a hearing to the administrative charges mailed to you on February 2, 2017 against your gambling license/certification.

You have the right to move to vacate this Order. If you do so, we must receive your request by the 10th day after the Order was mailed. Your motion must include the specific grounds upon which relief is requested and must be submitted to:

Washington State Gambling Commission
Attention: Legal and Records Unit
P.O. Box 42400
Olympia, WA 98504-2400.

You also have the right to submit a Petition for Judicial Review. If you do this, you must submit it within 33 days of the date the Order was mailed. RCW 34.05.514 explains where you must file this Petition and RCW 34.05.546 explains what information your Petition must include.

This is not meant to be a full explanation of all the statutes and regulations you would need to understand to move to vacate or Petition for Judicial Review. Please call me at (800) 345-2529, extension 3475, with any questions.

Sincerely,

Haylee P. Mills
Staff Attorney

Enclosure



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4 **STATE OF WASHINGTON**
5 **GAMBLING COMMISSION**

6 In the Matter of:

NOS. CR 2016-01117
CR 2016-02047

7 CHANDARA LOEUR
8 License No. 68-15899

FINAL ORDER OF THE
GAMBLING COMMISSION

9 Licensee.

10 These matters having come before the Washington State Gambling Commission
11 (Commission) on April 13, 2017 and the Commission makes the following Findings of Fact,
12 Conclusions of Law, and issues its Final Order:

13 **I. FINDINGS OF FACT**

14 1. The Washington State Gambling Commission issued Licensee Chandara Loeur,
15 License No. 68-15899, authorizing Public Card Room Employee activity at Macau Casino in
16 Tukwila, Washington. This license expires on August 13, 2017.

17 2. Ms. Loeur's license, which expires on August 13, 2017, was issued subject to the
18 licensee's compliance with state gambling laws and Commission rules.

19 3. Ms. Loeur has been a licensed card room employee since 2002 and is very
20 familiar with the card game mini-baccarat.

21 **Case No. 2016-01117**

22 4. Between June 2, 2016 and June 14, 2016, Ms. Loeur conspired with another
23 licensee, Oanh Huynh, in a cheating scheme while working at Macau Casino as a mini-baccarat
24 dealer.

25 5. The cheating scheme involved Ms. Loeur as dealer, flashing the value of the
26 Player cards to Ms. Huynh as the player.

FINAL ORDER OF THE
GAMBLING COMMISSION

IN RE: CHANDARA LOEUR
NOS. 2016-01117
2016-02047

1 6. Knowing the value of the Player cards provided Ms. Huynh with an illegal
2 advantage and allowed Ms. Huynh to cheat by placing strategic bets based on her knowledge of
3 the Player cards.

4 7. Because the hand closest to 9 wins in mini-baccarat, Ms. Huynh would place bets
5 based on the value of the Player cards. For example, if Ms. Huynh saw two Player cards that
6 added close to 9, she would place bets on the Player hand to win. If the cards did not add close
7 to 9, she would place a bet on the Banker hand to win.

8 8. Ms. Loeur knew that she gave Ms. Huynh an unfair and illegal advantage over
9 the game based on Ms. Huynh's knowledge of the Player card values.

10 9. Ms. Loeur participated in this cheating scheme on at least five different days, and
11 flashed at least 74 cards to Ms. Huynh.

12 10. Video surveillance shows that Ms. Loeur dealt at least 797 other hands of mini-
13 baccarat during these five days, and she did not expose cards to any other player.

14 11. Macau Casino lost at least \$59, 425 due to Ms. Loeur's cheating scheme.

15 **Case No. 2016-02047**

16 1. Ms. Loeur also conspired with her brother, Ngen Seng, to cheat while playing
17 mini-baccarat at Roman Casino in Seattle.

18 2. Ms. Loeur was very familiar with operations at Roman Casino because she
19 gambled at the casino on a regular basis, and her sister-in-law was previously a dealer at the
20 casino.

21 3. Video surveillance shows that on October 22, 2016, Ms. Loeur and her brother
22 cheated while playing games of mini-baccarat at the Roman Casino.

23 4. She then removed the cards from the casino premises, pre-arranged them, came
24 back into the casino, crawled back under the table, and put the pre-arranged cards back in the
25 shoe.
26

1 5. Once the pre-arranged cards were in place, Ms. Loeur called the dealer and began
2 to play.

3 6. Ms. Loeur and her brother played approximately ten hands with the pre-arranged
4 cards. For the next ten hands dealt, Ms. Loeur and Mr. Seng placed much larger bets and wagers
5 than in their previous play that day. All bets were placed on the Banker hand, with nine wins,
6 and one push.

7 7. The Roman Casino lost \$62,140 based on Ms. Loeur and Mr. Seng's cheating.

8 8. Once the pre-arranged hands were dealt, Ms. Loeur and Mr. Seng began asking
9 for more "ghost hands," and placing fewer and smaller bets.

10 9. When Roman Casino discovered the cheating, they told their employee's, one of
11 whom was My Seng, Ms. Loeur's uncle.

12 10. On October 23, 2016, Ms. Loeur gave My Seng \$28,000 to return to the Roman
13 Casino on her behalf.

14 11. Even after the return of \$28,000, the total loss to Roman Casino is \$34,140.

15 12. Director David Trujillo issued administrative charges on January 31, 2017
16 alleging that Ms. Chandara Loeur's unlawful actions constituted Cheating in the First Degree
17 under RCW 9.46.1961, a violation relating to fraud or deceit under RCW 9.46.190, and violation
18 of licensee responsibilities under RCW 9.46.153(1). Further, that her actions warranted
19 revocation of her license pursuant to RCW 9.46.075(1), (2), (8), and (10), and WAC 230-03-
20 085(1), (3), and (8).

21 13. Ms. Chandara Loeur was sent the charges by regular and certified mail on
22 February 2, 2017, to her last known address.

23 14. The administrative charges notified Ms. Loeur that failure to respond and request
24 a hearing would result in the entry of a default order revoking her gambling license.

25 15. The Gambling Commission never received a hearing request from Ms. Loeur.
26

1 **II. CONCLUSIONS OF LAW**

2 1. Ms. Chandara Loeur was sent proper notice of the January 31, 2017 charges via
3 first class mail and certified mail on February 2, 2017 and had twenty-three (23) days after being
4 mailed charges to respond, pursuant to WAC 230-17-010(1)(a), (b).

5 2. The Commission can take final action against Ms. Chandara Loeur's gambling
6 license under Case Numbers CR 2016-01117 and CR 2016-02047 pursuant to RCW 9.46.075,
7 RCW 34.05.440(1), RCW 34.05.461 and WAC 230-17-010(3).

8 3. Ms. Loeur's license should be revoked under Case Number CR 2016-01117 and
9 CR 2016-02047 pursuant to RCW 9.46.075(1), (2), (8), and (10), and WAC 230-03-085(1), (3),
10 and (8).

11 **ORDER**

12 This matter having come before the Commission at its April 13, 2017, Commission
13 meeting, the Commissioners having heard arguments, given the chance to review the
14 administrative record, and being fully advised in this matter, now therefore:

15 It is hereby **ORDERED** that Chandara Loeur's gambling license, Number 68-15899 is
16 **REVOKED**.

17
18 DATED this 13TH day of April, 2017.

19
20 
21 BUD SIZEMORE, Chair

22
23 
24 KELSEY GRAY, Ph.D.

25
26 
ED TROYER


JULIA PATTERSON, Vice Chair

CHRISTOPHER STEARNS

CERTIFICATE OF SERVICE

I certify that on the date below I served a copy of the foregoing document on all parties and/or their counsel by United States Postal Service regular mail to the following:

CHANDARA LOEUR
13206 2ND AVE S
BURIEN, WA 98168

EXECUTED this 18 day of March, 2017, at Olympia, Washington.



Haylee P. Mills
Staff Attorney

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