



STATE OF WASHINGTON
GAMBLING COMMISSION

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July 23, 2019

James Wisler
Masque Publishing Inc.
PO Box 631520
Highlands Ranch, CO 80163

RE: **Masque Match the Dealer Progressive Table System – Upgrade v003 Submission #2182**

Dear Mr. Wisler

Thank you for requesting approval of the Masque Match the Dealer Progressive Table System Upgrade v003. We have completed our review.

The Match the Dealer Progressive Table System Upgrade v003 is a progressive jackpot system approved for use in Washington State. The approval is contingent on the following requirements:

Manufacturer Requirements:

- The Casino Controller PC (Dell All in One computer) must require a unique username and password at login.
- The Casino Controller PC must run in kiosk mode while the system is in play.
- If the system is used to connect different card games on multiple tables to one progressive jackpot, the system must comply with WAC 230-15-685 and only link games with the same probabilities.
- All unused USB ports must be sealed during game play.
- No internet connection is allowed on the All in One Computer.
- Only reviewed and tested components of Match the Dealer Progressive Table System v003 can be connected to the Casino Controller. No other programs can be run on the Casino Controller.
- Browser auto complete for user name and passwords must be disabled by Masque. For example, Internet Explorer auto complete can be disabled in Windows registry settings.



- As with wireless functionality, non-Administrator user accounts should not have the capability to modify auto-complete settings.
- Only connect external tools to the Match the Dealer Progressive Table System v003 for standard maintenance as authorized by WAC 230-16-151.
- Update your game rules for card games that will use the Match the Dealer Progressive Table System Upgrade v003.
- Only licensees operating the system shall have access to make changes to the system such as posting and /or choosing paytables, or posting the current jackpot amount.
- To make sure the system remains a closed system, no outside network connections are allowed on the Masque system. Also, any devices connected to the Match the Dealer Progressive Table System v003 must have all wireless/Bluetooth settings disabled. Casino user accounts and accounts used by Masque technicians cannot have permissions to change wireless connection settings on devices which connect to the Match the Dealer Progressive Table System v003. Masque will ensure that only the highest level Administrator account has these permissions and that only select Masque personnel have access to this account.

Operator Requirements:

- No internet connection is allowed on the All in One Computer.
- Maintain a closed gambling equipment system that is isolated from non-gambling systems, and inaccessible from outside networks.
- Limit access to the Casino Controller by providing individual access login/passwords. The Casino Controller should reside off the casino floor in a secure area of the casino.
- Follow all progressive jackpot WAC rules when using this equipment.
- A printer is attached to the Match the Dealer Progressive Table System v003 at all times to allow the casino the ability to print reports.
- Ensure chips are placed on the center of the sensor to ensure all wagers are accurately recorded.
- When using a progressive jackpot, you must require a specific wagering limit on the progressive wager (for example all progressive wagers must be \$1) to ensure all funds are accounted for.

Tribal Casino Implementation:

- Ensure internal controls are revised to include new equipment and procedures, and approved by Tribal Gaming Agency and concurred with by Washington State Gambling Commission.

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- Ensure only Tribal casinos operating the system shall have access to the system to make changes such as posting and /or choosing paytables, or posting the current jackpot amount.
- Ensure that wireless services are disabled on any computer connected to the system.

Signatures:

The electronic signatures for the Match the Dealer Progressive Table System v003 is listed below:

Software Component	Version	SHA1 Signature
CasinoControlNonConsole.exe	3.0	5378579B57106DAC3670E3D939D55A1A964E7812
CasinoValidator.exe	3.0	B02FC660F01DA98441C1FDDBF60E54B9FD3983775
CentralControl.exe	3.0	2A0AA610740FBAA2031546837D19A0DB9ACFA3F2
CentralControlNonConsole.exe	3.0	A29FEDBFB5B79FD9C41BA8011AEBA24DC22C6764
ReportPrinter.exe	3.0	D1723D318E22C45ED26D55A777CFA8E94CFA54AD
CasinoTableDisplay.exe	3.0	9DEB12B9AB61F2796618C6837D79D2E90010FE11
CasinoTableControl.exe	3.0	6E63C5150471EF66D651D5F16D9C1C1DA8083E27

Any modifications made to the Match the Dealer Progressive Table System Upgrade v003 must be submitted to us for additional testing and review. We reserve the right to investigate and reevaluate this equipment if we determine that such a review is necessary to ensure compliance with applicable rules or laws in Washington.

Thank you for your cooperation during this process. We appreciate your desire to comply with our regulations. If you have any questions regarding this matter, please contact me at (360) 486-3546.

Sincerely,



Tina Griffin
Assistant Director
Licensing, Regulation and Enforcement Division

Enclosure

cc: Jim Nicks, Agent in Charge, Regulation Unit
Cathy Harvey, Agent in Charge, Tribal Gaming Division file

WAC 230-15-685

Restrictions on progressive jackpots.

House-banked card game licensees operating progressive jackpots must follow these restrictions and procedures:

- (1) Progressive jackpot funds must accrue according to the rules of the game; and
- (2) At each gambling table, licensees must prominently post the amount of the progressive jackpot that players can win; and
- (3) Licensees must record the beginning amount of each progressive jackpot offered, including explanations for any increases or decreases in the prize amount offered. Licensees must keep this documentation with the progressive jackpot records; and
- (4) Licensees may establish a maximum limit on a progressive jackpot prize. If licensees establish a limit, they must make the amount equal to, or greater than, the amount of the jackpot when they imposed the limit. They must prominently post a notice of the limit at or near the game; and
- (5) Licensees may connect progressive jackpots offered on the same card game on multiple tables within the same licensed location.
- (6) Licensees may connect progressive jackpots on different card games on multiple tables within the same licensed location when the following requirements are met. Only one progressive jackpot may be operated on a card game at a time and the card games must have:
 - (a) The same probability of winning the jackpot prize; and
 - (b) The same winning hand; and
 - (c) A progressive meter on each table that increases incrementally each time a wager is made.
- (7) When gambling equipment will allow a progressive jackpot between different manufacturers, the gambling equipment must be submitted for testing for interoperability in accordance with WAC 230-06-050.

[Statutory Authority: RCW 9.46.070 and 9.46.0282. WSR 15-21-005 (Order 715), § 230-15-685, filed 10/8/15, effective 11/8/15; WSR 13-13-060 (Order 688), § 230-15-685, filed 6/18/13, effective 7/19/13. Statutory Authority: RCW 9.46.070. WSR 07-09-033 (Order 608), § 230-15-685, filed 4/10/07, effective 1/1/08.]

WAC 230-16-151**Gambling equipment connecting to external tools for standard maintenance.**

(1) The following gambling equipment can be connected to external tools for standard maintenance only through a closed network:

- (a) Card shuffling devices; and
- (b) Ace finders or no peek devices; and
- (c) Similar gambling equipment that has been approved by us.

(2) For purposes of this rule:

- (a) A closed network includes only the gambling equipment and the external tool.
- (b) Standard maintenance means:
 - (i) Reviewing event logs on gambling equipment, which can consist of card and software errors.
 - (ii) Installing and uninstalling card libraries and card calibration files.
 - (iii) Configuring touch screen calibration.
 - (iv) Gathering diagnostic information.
 - (v) Verifying the hardware board type(s).
 - (vi) Reviewing the number of times the equipment has been powered up.
 - (vii) Reviewing the total number of operating cycles.
- (c) External tools may only include laptops, tablets, USB products, or similar products approved by us, containing troubleshooting programs, which will connect to the gambling equipment via their Ethernet or USB ports.

(3) The following requirements apply when using external tools:

- (a) A functional replica of the external tools and their troubleshooting programs must be tested and approved by us before they are first used; and
- (b) During standard maintenance, the gambling equipment must not be in play or have access to live gaming data; and
- (c) Wireless capabilities must not be used when an external tool is connected to gambling equipment. If an external tool has wireless capabilities, it must be tested by us to ensure wireless capabilities are disabled when connected to the gambling equipment; and
- (d) There must be no access to the internet; and
- (e) The connection for maintenance must only exist while the manufacturer representative or distributor representative is performing maintenance; and
- (f) When standard maintenance is performed, the operator must keep a log in the format we require and access to the gambling equipment must be recorded by surveillance; and
- (g) The external tools must only be in possession of a manufacturer representative or distributor representative.

[Statutory Authority: RCW 9.46.070. WSR 13-03-064 (Order 684), § 230-16-151, filed 1/11/13, effective 2/11/13.]