## Bingo Training



## Presented by the Washington State Gambling Commission

## Regional Office Phone Numbers

## Renton (425) 277-7022

 Spokane (509) 325-7900
## Licensing Phone Numbers

Licensing (360) 486-3440, ext. 2331 or 2332
Toll Free 1-800-345-2529

Agency Website: www.wsgc.wa.gov

## Introduction

The purpose of this training is to:

- Introduce you to the rules governing the operation of bingo in Washington State.
- Overview record keeping requirements.
- Establish a basic understanding of your responsibilities, rule knowledge, and resources.


## Presentation Overview

I. Definitions
II. General Gambling Rules
III. General Bingo Rules
IV. Bingo Equipment
V. Conduct of The Game
VI. Basic Record Keeping

VI I. Adjusted Cash Flow Requirements

## I. Definitions



## WAC 230-07-010 Use of Proceeds

- Must only be used towards the organization's stated purpose.
- Proceeds to benefit an individual must receive prior approval by the Commission


# WAC 230-07-060 I ndependent Management Control Structure 

Each organization must have a control structure that facilitates the following:

1. Gambling activities are supervised;
2. Gambling proceeds are used for the organization's stated purpose;
3. Protection from misuse or theft;
4. I mplementation of organization's policies;

Organizations licensed for gross receipts exceeding 3 million must:

1. Develop and implement a management control system;
2. Have independent oversight from officers or Board;
3. Have written policies that set scope and authority of officers and employees;
4. Have management and accounting controls;
5. Justify all expenditures including wages;
6. Have planning process to set goals;
7. Accounting Controls must include:

- Management approval for expenditures
- Restrict access to assets
- Periodic inventory of physical assets


## 230-03-235 Nonprofit Gambling Manager Defined

- Primarily responsible to supervise gambling activity
- Assigned responsibility to supervise other gambling managers
- The Employee who has the highest level of authority over the day-today affairs of the organization


## 230-07-115 <br> Duties of Gambling Manager

- Ensure public is protected from fraud
- Ensure safety of participants
- Fair and equal participation by players
- Organization is protected from theft
- Records are complete and correct
- Gambling proceeds are protected and deposited into organization's bank account
- Gambling proceeds are used for organization's stated purpose


## 230-10-080/085 Requlation of Managers, Operators, and Emplovees

- Organizations must supervise all persons involved in the conduct of bingo and ensure regulations are followed
- Only members or employees shall manage or conduct the operation of bingo
- Persons involved with a bingo game with gross receipts less than $\$ 150,000$ may volunteer at another bingo game with gross receipts less than \$150,000
- A primary manager must be designated
- A primary manager at a bingo with gross receipts in excess of $\$ 150,000$ cannot work at another bingo game. All assistant managers are allowed to be hourly employees at another bingo game
- Want to work at two bingo games? Refer to rule


## 230-10-075 Licensing Nonprofit Gambling Managers

Managers who must be licensed:

- Bingo - Gross receipts in excess of \$150,000
- Pull Tabs - Gross receipts in excess of \$100,000
- Any employee supervising a licensed manager
- Highest level employee of the organization


## 230-10-075 Licensed Gambling Manager on Premises

Bingo games with gross receipts in excess of $\$ 150,000$ :

- A licensed gambling manager must be on premises during all hours of bingo operation


## 230-10-090 Operators Shall Not Play

Paid bingo employees cannot play at any bingo games where they work. Exceptions:

- Bingo games with gross receipts less than \$150,000
- Volunteers who are not on duty
- Non-bingo employees (snack bar, pull tabs)
- Seven days after resignation


## 230-07-120

Notification of Termination,

## Changing or Beqinning Gambling

 Manager ResponsibilitiesWritten notification must be submitted by the organization within $\mathbf{1 0}$ days to include:

- Name and birth date
- Starting/ ending work date
- Full description of change
- Signed by supervisor of manager

NOTE: License is void upon resignation

## II. General Gambling Rules



## Basics

- RCW 9.46.130 - I nspection of premises, records, and devices may be done by law enforcement when activity is conducted.
- 230-06-065 - Licenses must be displayed
- 230-06-060 - A copy of Commission rules must be on premises
- RCW 9.46.071 - Problem Gambling sign must be posted and caution must be disclosed
- 230- - - Licensed employees must wear a nametag in clear view


## WAC 230-06-030 Promotions For Gambling Activities

Gambling promotions directly related to gambling activity must meet the following conditions and restrictions:

- May offer cash, merchandise, or coupons
- Equal opportunity for players
- May allow free entry or discount into gambling activity


## Promotions For Gambling Activities Continued...

- Promotions rules must be disclosed
- I ndividual items offered cannot exceed \$500
- Cannot involve a scheme in which the prize is an entry into another gambling activity regulated by the Gambling Commission
- Cannot be combined with a "promotional contest of chance"


## 230-06-035 <br> Extension of Credit, Loans, or Gifts Prohibited

No licensee, member, or employee shall extend credit, or grant a gift to any person playing an authorized activity.

- Credit cards are prohibited for bingo
- Free food, drink, or merchandise can be offered according to the following conditions:
- \$500 limit per item, per person
- Cannot be traded for entry in gambling activity
- Items exceeding \$100 require a written record


## 230-06-005 Acceptance of Checks

Checks must be fully negotiable upon acceptance. They cannot be:

- A third party check
- A counter check
- From a player with a balance owed on an NSF check


## Miscellaneous

- 230-06-020 - No liquor as prizes
- 230-06-025 - No firearms as prizes
- 230-06-055 - Notify law enforcement after issuance of gambling license within 10 days. Notification must be $\mathbf{1 0}$ days prior to operation of activity. Bingo licensees with less than $\$ 150,000$ in gross receipts are exempt.
- 230-06-105 - Notification of change in management
- 230-06-100 - Notification prior to change of location
- 230-06-085/ 090 - Notification of civil, criminal suits, and administrative actions


## III. General Bingo Rules



## 230-10-105

## Disclosure of Prizes and Rules

Should include at least the following:

- Cost to participate
- Prizes, extra costs, conditions
- Cost or retail value of merchandise prizes exceeding \$50
- House rules
- Whether duplicate cards may be used (Only allowed for licensees with less than $\$ 150,000$ in gross receipts, or for Braille cards)


## Miscellaneous

- 230-10-105/ 135/ 285 - Bingo cards must be sold upon the premises prior to or during the session intended for play, however, entry guarantees for future sessions may be purchased if rule guidelines are followed.
- 230-06-010 - Persons under the age of 18 cannot participate in bingo unless they are accompanied by a guardian, who is at least 18 years of age


## 230-10-305 Gift Certificates

Gift certificates can be sold or issued as prizes and can be redeemed for any activity:

- Receipts must be deposited within 5 banking days
- Certificates awarded as prizes cannot exceed \$50
- See rule for other specifics


## Activities and Entertainment

230-10-280 - Activities Conducted as Bingo games:

- Drawings
- Creativity contests
- Good neighbor schemes
- Birthday bonus
- Second element of chance schemes


## IV. Bingo Equipment

Basic bingo equipment is common and specific details are covered in the handout for your review.

This section of the presentation will only cover electronic bingo daubers

## 230-10-180/185/200 Electronic Daubers

Electronic bingo card daubers must:

- Be manufactured by a licensed manufacturer
- Be sold or leased by a licensed Distributor
- Require player to input each number
- Notify the operator of a winning pattern
- Limit of 66 card faces per game and one dauber unit per person
- Not be reserved for players

NOTE: A separate fee may be charged for the use of electronic dauber units

## V. Conduct of The Game

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| 4 | 19 | 41 | 51 |  |
| 7 | 22 | 44 |  | 71 |
| 10 | 28 |  | 56 | 63 |
| 13 |  | 45 | 48 | 75 |
|  | 18 | 31 | 46 | 65 |

## 230-10-115 to 170 Manner of Conducting Bingo

1. Must be conducted at the premises
2. Sales take place prior to start of session
3. Sales may take place after session begins if it does not allow any player advantage
4. Hard cards must be selected/ purchased prior to game in which it is used
5. No selection of throwaway bingo cards
6. No card reservations except for Braille cards
7. Cards sold for a specific prize must have the same price and be distinguishable from other cards
8. Numbers selected in presence of players

## Manner of Conducting Bingo Continued...

9. Number must be called as they are drawn
10. Number must be lit on flashboard immediately
11. Game ends when specified pattern is attained by a player
12. Bonus games are played concurrently with other bingo games
13. If two players achieve a winning pattern simultaneously, the prize shall be split in two
14. Minimum prize or prize pool must be disclosed
15. Verification must be done by a game employee and a neutral player

## Manner of Conducting Bingo Continued...

16. If a bingo is declared, the next ball out of the machine must be removed prior to shutting off the machine
17. Winning bingo verification:

- Worker reviews winner's receipt
- Licensee obtains winner's positive identification
- Prize receipt issued
- Prize shall be awarded

NOTE: All prizes offered must be available prior to the start of the session. Merchandise prizes must be fully paid for.

## 230-10-455 to 457 Linked Bingo Manner of Conducting

A linked bingo prize provider must request approval from the Commission prior to adding another bingo hall to the satellite bingo game. The satellite game must be conducted as follows: 1. Numbers are selected at a licensed premises in the presence of players
2. Winners of the main prize must be verified by a licensed gambling manager, neutral employee, and the game caller
3. All balls will be removed from the blower and recorded in the order they were removed
4. Main or bonus prizes must be awarded within 48 hours

# 230-10-455 to 457 Linked Bingo Manner of Conducting Continued... 

5. Provider must establish procedures for operators to follow
6. Operator must disclose series number and sheet numbers sold to players
7. Provider must not restrict which bingo operators can participate
8. Provider may establish consolation prize to be paid
9. Provider may allow players to mark all odd or even numbers based on calendar date. Hidden face cards must be used for this scheme

## 230-10-455 to 457 Linked Bingo

## Manner of Conducting...

10. ALL licensees must maintain records required for a licensee who has gross receipts in excess of $\$ 150,000$.
11. Card sales must cease prior to drawing first ball
12. Licensee may not require a player to call bingo on the last number called
13. For all games, a winner (main or consolation prize) must be determined at each premises

## Game Variations

230-10-220 Player Selection Games:
-Two-part disposable card

- Original copy placed in a locked container
- Special verification procedure for prizes of $\$ 250$ or more
- See rule for other specifics

230-10-235 Hidden Face Bingo Games

- Special hidden face cards used
- Cards may be sold after numbers called
- Must have separate display board to show numbers called


## V. Record Keeping

 Requirements

## 230-10-385

## Income From Bingo Games Receipting

- Bingo licensees with annual gross receipts less than $\$ 150,000$ are exempt from this rule - WAC 230-07-125 lists reduced record keeping requirements
- Bingo licensees with annual gross receipts in excess of $\mathbf{\$ 1 5 0 , 0 0 0}$ must account for all income from bingo games using one or more of the five different receipting methods as applicable.


## 230-10-395 <br> Cash Register Receipting

- Sufficient cash register keys to record each type of sale
- Produce and retain an "x-tape" summary
- Must print customer receipt
- Must imprint a consecutive transaction number
- I nternal tape must be retained with daily records
- See mandatory training handout and record keeping handout for specifics


## 230-10-420 <br> Ticket Method of Receipting

Licensees may use consecutively numbered tickets to record:

- Bingo sales (See rule for restrictions)
- Bonus games, hard cards or drawings (See rule for restrictions)
- Tickets used by Bingo licensees with annual gross receipts in excess of $\$ 650,000$ must be purchased from a licensed distributor or manufacturer


## Ticket Receipting - Form GC2-118d <br> 

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## 230-10-415 Electronic Bingo Dauber Receipting

- Copy of receipting summary must be printed and retained with session records
- Any unsold cards must be retained with the daily records
- Refer to specific rule for details


## 230-10-390

## Throwaway Receipting

This method tracks the beginning and ending numbers of each type of cards issued during a session:

- Used for packs or single games
- Each disposable card must be consecutively issued at each sales point
- Any cards not issued consecutively during a session must be retained if the audit number is lower than the highest number that was issued


## Throwaway Receipting Example

BINGO SESSION SUMMARY - DISPOSABLE CARD RECEIPTING

| Licensee's Name: Our Game $\qquad$ | Date: $1-3 /-9 x$ | session: $A M$ |
| :---: | :---: | :---: |
| Game: lack pot $\qquad$ |  |  |
| No. of Cards Per Sheet 3 | o. of Sheets Per Packet | $L$ |

Skips Between Sheet Numbers (1) N/A


Game: Texas Blackout
No. of Cards Per Sheet 3
No. of Sheets Per Packet $\qquad$
Skips Between Sheet Numbers (1) $N / A$


FOOTNOTES:
Cash Over/(Short)
$\langle 20.00\rangle$
(1) IF PACKETS, RECORD THE DIFFERENCE BETWEEN THE TOP SHEET AND THE SECOND SHEET OF EACH PACKET. IF THE SKIP IS NOT

UNIFORM BETWEEN SHEETS. EACH SERIES MUST BE RECORDED. BE SOLD THE NEXT SESSION THE SERIES IS USED OR RETAINED WITH THE SESSION RECORDS.
ADUUSTMENT FOR ANY MISSING SHEETS OR PACKETS MUST AGREE WITH MANUFACTURERS PACKING RECORD
ALI DISPTIABLE CAROS IN THE SAME SERIES MUST BE SOLO FOR THE SAME PRICE. HE BINGO SESSION SUMMARY - CASH CONTROL THIS UNE IS FOR YOUR CONVENIENCE ONLY. DO NOT USE THIS AMOUNT AS YOUR GROSS RECEIPTS. SEE (6). GC2-118B (REV 6/94)

## 230-10-345 Combination Receipting

This method utilizes both cash register receipting and throwaway receipting. Required for Bingo licensees with annual gross receipts in excess of $\$ 650,000$ to record income for:

- Disposable card packets
- Disposable card sheets if set is divided into subgroups
- Electronically generated cards
- Bonus games


## Combination Receipting - Session Summary



## 230-10-350 Record of Winners

- All winners must provide proof of card purchase and identification

Prize Receipts must be:

- Consecutively numbered and issued
- Printed by a commercial printer on two-part, self duplicating paper


## Prize receipt must have the following information:

BINGO PRIZE RECEIPT EXAMPLE AND INSTRUCTIONS (See WAC 230-08-080 (20 AND 230-20-102)

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## Merchandise Inventory Control Log

## WASHINGTON STATE GAMBLING COMMISSION Merchandise Inventory Control Log

Purchased / Donated Merchandise:
Description: $\qquad$
Vendor / Donor Name: $\qquad$


GC2-325 (Rev. 8/99)

## 230-10-045 Disposable Bingo Cards Inventory Control Record

This is required for all licensees with annual gross receipts in excess of $\$ 150,000$.

- All purchase invoices for bingo cards must be maintained on premises


## Inventory Control Record

> DISPOSABLE BINGO CARD/PACKET INVENTORY CONTROL RECORD
> Disposable Receipting Method

Licensee $\qquad$
Date of First Entry


## $230-10-335 / 340$ Daily Records

## Required for annual gross receipts in excess of $\$ 150,000$

Must include:

1. Gross receipts for each type of sale
2. The prize paid for each type of bingo game
3. Beginning and ending cash for each session
4. Attendance of players
5. Call sheet for numbers selected by bingo blower
6. Winning cards for prizes over $\$ 200$
7. Master copy of game schedule
8. Daily bingo record must be signed by bingo manager and persoņ completing record

## 230-07-090 <br> Gambling Receipts Account

- Each licensee must maintain a separate bank account solely for the purposes of depositing gambling receipts
- No expenditures, other than for prizes, can be made from receipts until they have been deposited
- Receipts must be deposited within 2 banking days


## 230-07-125 <br> Lower Volume Exemptions

Licensees with annual gross receipts less than $\$ 150,000$ are exempt from completing a daily record. At minimum, a monthly record must be prepared with the following:

- Gross receipts
- Prizes paid
- Summary of expenses


## 230-06-070 Monthly Records

- Required for all licensees
- Forms are not supplied by the Commission
- 

What A GAmE
Sample - Bings montrly Summary/Cash Reccipto Gournal Gomuary $199 x$
page 2 of 2


## Quarterly License Report

- Provided by the Commission
- Must be completed by all licensees
- Must be submitted no later than $\mathbf{3 0}$ days after the end of each quarter


## VI I. Adiusted Cash Flow Requirements

Licensees with annual gross receipts in excess of $\$ 350,000$

- Organizations are required to retain adequate funds to promote their charitable and nonprofit programs.
- See rule 230-10-355 for specific requirements and sanctions.


## This is the end of the mandatory training session



