DRAFT 2023 - 2028 Goals and Objectives
Based on October 7, 2022 Work Session

Goal 1: Become an employer of choice that attracts and retains a highly skilled, diverse workforce prepared to lead the agency into the future.
Objectives
1. Attract and retain a highly skilled, diverse workforce. Recognize staff for their hard work, provide growth and learning, empower staff, and provide a work-life balance.
2. Plan for the equitable succession of those with deep institutional knowledge and create a culture of continued learning and development.
3. Commit to an inclusive culture that leads to a sense of belonging.

Goal 2: Ensure our licensing, regulatory and enforcement programs are anti-racist, equitable, sustainable, agile, and designed to identify people who may have a problem with gambling.
Objectives
1. Address the regressive fee system and plan for sustainable funding. Develop uniform compliance and licensing processes statewide, and be mindful of disproportionately impacted communities.
2. Cultivate an innovative culture that encourages employee engagement in determining the best way to conduct business.
3. Modernize and fund our systems, tools, and business processes to increase efficiency and agility.
4. Improve prosecution of illegal gambling activities.

(Goals and Objectives as presented for consideration on October 7th Work Session)

Goal 3: Strengthen partnerships with governmental agencies, licensees, and the public.
Objectives
1. Mitigate the harm through education and prevention for players who have a gambling problem.
2. Strengthen governmental partnerships with tribal governments and federal, state, and local agencies.
3. Engage tribal partners, licensees, and the public to enhance accessibility, improve services, and enhance communication.

(Goals and Objectives as presented for consideration on October 7th Work Session)