



STATE OF WASHINGTON
GAMBLING COMMISSION

"Protect the Public by Ensuring that Gambling is Legal and Honest"

October 3, 2023

William Stevens III, Product Quality Manager
AGS
5475 S. Decatur Blvd.
Suite 100
Las Vegas, NV 89118

RE: AGS Pax S Shuffler 2.1.X upgrade GET Submission #3118

Dear Mr. Stevens,

Thank you for requesting approval of the upgrade to the Pax S Shuffler. We have completed our review.

The Pax S Shuffler is approved for use in Washington State. The approval is contingent on the following requirements.

Manufacturer Requirements:

- Ensure licensees are aware of the issue noted during testing. Specifically, if a supervisor accesses the hand recall menu while cards are in the shuffler and then exits and changes the game, the shuffler will not record the hand that was dealt, and no errors are recorded in the logs.

Requirements for House-Banked Card Game Licensees:

- Be advised of the issue noted during testing. Specifically, if a supervisor accesses the hand recall menu while cards are in the shuffler and then exits and changes the game, the shuffler will not record the hand that was dealt, and no errors are recorded in the logs. This issue can be prevented if access to the User Menu is only allowed when the shuffler is not in play.
- Ensure only approved card games, as posted on the WSGC website, are played using the shuffler.
- Ensure any unused USB ports and Ethernet ports are sealed or covered during operation. When a Pai Gow display is used with the shuffler it utilizes the USB port for communication. The USB port should be securely covered if not being used with the Pai Gow display.

Tribal Casino Implementation:

- For Tribal Casinos, ensure internal controls are revised to include new equipment and procedures, and approved by Tribal Gaming Agency and concurred with by Washington State Gambling Commission.
- Be advised of the issue noted during testing. Specifically, if a supervisor accesses the hand recall menu while cards are in the shuffler and then exits and changes the game, the shuffler will not record the hand that was dealt, and no errors are recorded in the logs. This issue can be prevented if access to the User Menu is only allowed when the shuffler is not in play.
- Ensure only approved card games, as posted on the WSGC website, are played using the shuffler.

- Ensure any unused USB ports and Ethernet ports are sealed or covered during operation. The USB port should be securely covered if not being used with the Pai Gow display.

The electronic signatures for the Pax S Shuffler are listed below.

SIGNATURES:

Software Component	Version	SHA1 Signature
libCryptoRNG.so	2	5A0EA84ED1A24251101A1FEDD8301D8271730086
libGameDefinitions.so	2	8C4D5225F682C9F47805612678A5CBF07ABF0E2D
libSupervisor.so	7	9E5539D4CC0F738EE73F807E97EA4CCD67D9B7E6
m4_app.bin	11	C2180637DD9995EB7973761D3E23EAC73B3E77D0

Any modifications made to the Pax S Shuffler must be submitted to us for additional testing and review. We reserve the right to investigate and reevaluate this equipment if we determine that such a review is necessary to ensure compliance with applicable rules or laws in Washington.

Thank you for your cooperation during this process. We appreciate your desire to comply with our regulations. If you have any questions regarding this matter, please contact me at (509) 325-7904.

Sincerely,

DocuSigned by:


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Gary Drumheller
Assistant Director
Enforcement and Operations Division

cc: Jim Nicks, Agent in Charge, Regulation Unit
Dan Wegenast, Agent in Charge, Tribal Gaming Unit
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