

NEW SECTION

WAC 230-16-151 Gambling equipment connecting to external tools for standard maintenance.

- (1) The following gambling equipment can be connected to external tools for standard maintenance only through a closed network:
 - (a) Card shuffling devices; and
 - (b) Ace finders or no peek devices; and
 - (c) Similar gambling equipment that has been approved by us.

- (2) For purposes of this rule:
 - (a) A closed network includes only the gambling equipment and the external tool.
 - (b) Standard maintenance means:
 - (i) Reviewing event logs on gambling equipment, which can consist of card and software errors.
 - (ii) Installing and uninstalling card libraries and card calibration files.
 - (iii) Configuring touch screen calibration.
 - (iv) Gathering diagnostic information.
 - (v) Verifying the hardware board type(s).
 - (vi) Reviewing the number of times the equipment has been powered up.
 - (vii) Reviewing the total number of operating cycles.
 - (c) External tools may only include laptops, tablets, USB products, or similar products approved by us, containing troubleshooting programs, which will connect to the gambling equipment via their Ethernet or USB ports.

- (3) The following requirements apply when using external tools:
 - (a) A functional replica of the external tools and their troubleshooting programs must be tested and approved by us before they are first used; and
 - (b) During standard maintenance, the gambling equipment must not be in play or have access to live gaming data; and
 - (c) Wireless capabilities must not be used when an external tool is connected to gambling equipment. If an external tool has wireless capabilities, it must be tested by us to ensure wireless capabilities are disabled when connected to the gambling equipment; and
 - (d) There must be no access to the internet; and
 - (e) The connection for maintenance must only exist while the manufacturer representative or distributor representative is performing maintenance; and
 - (f) When standard maintenance is performed, the operator must keep a log in the format we require and access to the gambling equipment must be recorded by surveillance; and
 - (g) The external tools must only be in possession of a manufacturer representative or distributor representative.