



News

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Gambling Commission Cost Saving Project Spotlighted by Governor's Office.

A Gambling Commission Lean project was spotlighted in Governor Inslee's 12/14 report to the legislature ([Governor's full Lean/ Performance management report](#)).

At their public meeting today, the Commissioners heard about this project and other cost savings ideas implemented by Commission staff. Commission Chair Stearns said "I'm really proud this project was one of the 18 spotlighted by the Governor. The condensed application means licensees are spending less time filling out paperwork and more time running their business." ([Lean/Cost Savings Presentation](#))

The Governor's report spotlighted the Commission's new commercial license renewal application. Two documents totaling 7 pages were reduced to 1 double-sided page. The application is now available to submit and pay online through My Account, our online service center to help licensees do business more easily.

This project:

- Saves the Public 722 hours annually.
- Saves the Agency over \$70,000 annually.

Commission staff implemented 9 other Lean projects with savings of \$3,600 in fixed costs and reducing 1,260 hours in staff time. Three of the projects are:

- Improving communications with our Tribal Regulatory Partners by e-mailing certification letters instead of mailing them, reducing processing time, getting applicants working sooner.
- Posting lists of new licenses on our website allows local jurisdictions to see updates any time, eliminating mailing or e-mailing lists to them.
- Rolling Gambling Activity Records Inspections into other inspections, eliminating a review module.

Commission Director Trujillo asked for cost savings ideas from Commissioners, stakeholders, and staff, last year. About 40 ideas have been implemented; here are a few of those ideas with yearly savings:

- Paper "Focus on Gambling Newsletter" goes electronic - Saves \$14,000 in printing and mailing costs. Distribution doubles at no extra cost, as we can now reach licensees we were not able to reach before.
- Discontinuing "Card Room Connection Newsletter" - Saves \$6,000 in printing and mailing costs + saves staff production time.
- Online reporting & license renewal - Saves 1,100 staff hours.
- Closing Tacoma field office - Saves \$85,000 in leasing costs.

About the Washington State Gambling Commission:

The Gambling Commission is a limited jurisdiction law enforcement agency and the only statewide agency devoted to gambling licensing, regulation and enforcement. Five citizens are appointed by the Governor, with the consent of the Senate, to act as part-time Commissioners for a single six-year term. The Commission holds public meetings once a month to discuss administrative issues, approve new gambling licenses, discuss and approve proposed rule changes, and take action regarding the revocation or suspension of gambling licenses. To learn more about what we do, visit www.wsgc.wa.gov.

Mission: Protect the Public by Ensuring that Gambling is Legal and Honest.