

November 2014 to
January 2015



Greetings from Director Trujillo



November and December 2014 proved the most difficult time for staff in over 25 years of operations. With funding concerns, we issued 15 layoff notices to our friends and co-workers; a step necessary to ensure our agency budget balances. We are also closing our Tacoma Field office (see page 2), which is a cost cutting idea suggested by stakeholders and staff . We strive to be good stewards of the fees used to fund the agency.

The Olympian newspaper recently published an article highlighting the decrease in pull-tabs purchased in local restaurants, bars, card rooms and charitable organizations.

(Continued on page 4)

If We Were to Create a New Fee Structure Today, What Would it Be?

The Commissioners are asking this question as they consider options for possibly restructuring license fees to fit today’s environment. The Commissioners would like your input and ideas.

A [PowerPoint presentation](#) posted on our website outlines topics for discussion at the January, February and March 2015 Commission meetings. At their January 2015 meeting, the Commissioners and staff discussed:

- Changes to [RCW 9.46.070](#), which sets out the Commissioners’ powers and duties to set license fees;
- Changes to our license fees from 1973 to current;
- A review of our current license fee structure;
- The other fees licensees pay, such as exceeding class fees and ID stamp fees; and
- An analysis of gambling receipts, licensee levels and fees, and license fees as a percentage of receipts for each license type.



(Continued on page 4)

Get More Value from My Account

We continue adding services to My Account to help you conduct business with us more easily online. Simply click on [Sign In/My Account](#) for secure access to powerful tools and customized features (upper right corner of our website).



Our newest feature allows charitable and nonprofit organizations to renew their gambling licenses through My Account.

(Continued on page 8)

Washington State Gambling Commission

Focus on Gambling

Commissioners

Chris Stearns, Chair
Bud Sizemore, Vice Chair
Kelsey Gray
Julia Patterson
Ed Troyer

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Senator Steve Conway
Senator Mike Hewitt
Representative Chris Hurst
Representative Bruce Chandler

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Administration

Executive Director - David Trujillo
Acting Executive Assistant -
Michelle Rancour
Deputy Director - Amy B. Hunter

Human Resources

Administrator - Lisa Benavidez

Business Operations Division

Supervisor - Joanne Graley

Information Technology Division

Administrator - Tom Means

Licensing Operations

Assistant Director - Tina Griffin

Tribal & Technical Gambling Division

Agent in Charge—Cathy Harvey

Electronic Gambling Lab

Administrator - Paul Dasaro

Field Operations

Assistant Director - Mark Harris

Eastern Region - Spokane

Agent in Charge - Gary Drumheller

Northwest Region - Everett

Agent in Charge - Greg Thomas

Southwest Region - Tacoma

Agent in Charge - Jeannette Sugai



Newsletter Editor

If you have questions or would like to see a topic spotlighted in this newsletter, contact Susan Newer:

- Susan.newer@wsgc.wa.gov
- (360) 486-3466

This quarterly newsletter is posted on our website and e-mailed to licensees. We also e-mail this newsletter to non-licensees, see page 8 for how to subscribe to e-mail notices.

2015 Legislative Update

By: Arlene K. Dennistoun, Staff Attorney

The 2015 legislative session began on January 12. This is a “long session,” which means it is 105 days and is scheduled to adjourn on Sunday, April 26. So far, 1,869 bills have been introduced.

The Gambling Commission did not request any legislation this session. A handful of gambling-related bills have been introduced and are working their way through the legislative process as of the date of this publication. This is year one of the two-year cycle. Therefore, even if a bill is “dead” for this session, it can be considered again in the 2016 session. Companion bills are identical, so we used one description for both (HB 1301/SB 5284, for example). We thought you may be interested in the following bills:

HB 1114 Internet poker - The bill authorizes wagering on internet poker games, and requires the Commission to adopt rules to qualify, license and regulate internet poker in several areas, and to promulgate rules for:

- Internet card rooms
- Internet poker networks
- Ancillary services
- A problem gambling program.



Staff completed a fiscal note predicating conservatively, revenue of \$1.8 million, and expenditures of \$1.4 million for the 2015-2017 biennium.

(Continued on page 3)

Tacoma Field Office Closing in June

We will be closing our Tacoma Field Office on June 30, 2015. Field Agents working from this office will be moving to another field office, Lacey headquarters, or a home office. We will be working with licensees affected by this change to ensure a smooth transition. Closing this office will save over \$85,000 each year in leasing costs.

Amy Hunter Appointed Deputy Director



Amy Hunter has been appointed Deputy Director of the Washington State Gambling Commission. She has been with the agency since 1994. She has overseen the agency’s legal department, communication functions and worked on legislative issues since 1998. Amy graduated from Kansas State University with a degree in Sociology/Criminal Justice and has a law degree from Seattle University School of Law.

Director Trujillo, who appointed Ms. Hunter, said “Amy is highly regarded in public service circles and brings with her demonstrated dedication, unquestionable commitment and a substantial network of legislative, legal, and government contacts.”

In addition to Amy’s legal education and experience, she gained law enforcement experience as both a police dispatcher and a reserve police officer.

2015 Legislative Update, Continued

(Continued from page 2)

HB 1301 / SB 5284 Classifying fantasy sports as contests of skill – The bills exempt fantasy sports contests from state gambling regulations by defining fantasy sports as games of skill, rather than gambling. Fantasy sports involve a fantasy team not based on the current membership of an actual amateur or professional sports organization .



HB 1520 Requiring a finding of guilt prior to the forfeiture of private property – The bill amends several laws, including [RCW 9.46.231](#) the seizure/forfeiture statute under the Gambling Act. The bill would prohibit a court from entering a final order of forfeiture of personal or real property until after the court has found that: (1) The owner of the property to be forfeited is guilty of committing a felony offense; and (2) The property to be forfeited was directly involved in, connected with, directly traceable to, or derived from the commission of the felony offense for which the owner of the property was found guilty.

SB 5388 / HB 1801 Concerning child support – The bills add a new section to the Gambling Act, requiring licensees to participate in a “gambling intercept” program established by the Department of Social and Health Services. Failure to comply with the “gambling intercept” program subjects licensees to license suspension or monetary penalties by the Commission. The bill also requires the Commission to consider the “gambling intercept” program as “an element to be negotiated with Tribes.” The bill would also apply to the Horse Racing Commission and independent contractors.

HB 1371 Administrative procedures that promote accountability, transparency, and economic relief – The bill suspends rule-making by state agencies until July 1, 2018, or until the state is no longer facing financial deficits. The bill is similar to the Governor’s executive order issued in 2010, which suspended rule-making for two years.

SB 5686 Addressing adjudicative proceedings involving a state agency also a party to the proceeding – The bill amends several agencies’ laws, including [RCW 9.46.140](#) and [RCW 9.46.231](#), and authorizes Administrative Law Judges to make final decisions. This bill would prevent appeals to the Commissioners in license suspension, revocation or denial cases. In addition, the Commissioners could no longer hear any form of adjudicative proceedings where the agency was a party; this would include any declaratory orders.

HB1537 / SB 5399 Concerning state liquor control board enforcement officers – The bills authorize liquor enforcement officers to enforce crimes under [RCW 9, 9A and 46](#), and [RCW 69.50](#) (Uniform Controlled Substances Act) while conducting enforcement duties related to alcohol, tobacco, and marijuana, or while working in partnership with state, county, and municipal peace officers. Although the bill would not give the liquor enforcement officers general law enforcement authority, as worded, the Liquor Control Board officers would have authority to enforcement gambling laws.

If you'd like to read more about these bills, they are easy to access on the legislative home page at <http://apps.leg.wa.gov/billinfo/> Just put in the 4 digit number.

For questions, contact Arlene K. Dennistoun, Staff Attorney, at (360) 486-3469 or by e-mail at Arlene.dennistoun@wsgc.wa.gov.

Greetings from Director Trujillo, Continued

(Continued from page 1)

The article reflects on the decrease in Commission staff that regulates the games and asks the question if the legislature could avert some layoffs because of the increase in criminal complaints and investigations.

Controlling illegal gambling activities is a legislative mandate in the Gambling Act ([RCW 9.46.010](#)). The Internet is not going away, gambling is here to stay, and technology is advancing at a rate inconceivable a decade ago. We are working to stop illegal gambling activities to ensure gambling takes place where it is regulated, legal and honest; at licensed gambling establishments.

The 2015 Legislative Session is under way and we are asking the legislature for general funds to help cover the costs of investigating illegal gambling activities. We have been meeting with legislators to share issues that are significant to us because it may set the stage for future funding.

We are carrying the message to legislators and government officials that the Gambling Commission enhances public safety, is unique in its mission and role, our employees are experts in what they do but our funding mechanism does not make sense for today's environment.

Right now, we are looking for ways to restructure license fees because the structure is very complicated and burdensome. If we were to construct a license fee schedule to fit today's environment, it would not look like what we have.



Your input is valued and we want to hear your ideas for restructuring the fee schedule.

At the [March 2015 Commission meeting](#), we hope to have some recommendations to the Commissioners for a new fee structure. See the fee structure article on the front cover for details and how to get involved in this important discussion.

New Fee Structure, Continued

(Continued from page 1)

Many licensees and stakeholders attended the meeting and participated by giving their thoughts and feedback to the Commissioners on our current license fee structure.

“If we were to create a new fee structure today, what would it be?”

Comments ranged from suggestions for changing the size of the license classes to eliminating the exceeding class fees.

Our next fee evaluation presentation and discussion will be on [Thursday, February 12, 2015](#), at the Red Lion Hotel, 2300 Evergreen Park Drive SW, Olympia, WA. At this meeting, we will begin our discussion with slide 62 of the [PowerPoint](#) and then cover these additional topics:

- How other states fund gambling regulation;
- How the Gambling Commission regulates licensed and unlicensed activities; and
- An analysis of revenues received by licensed activity.

The February 12 meeting materials are posted under [Public Meetings](#) on our website.

STRAIGHT FORWARD FEE STRUCTURE



Discussion will continue at the [March 2015 Commission meeting](#). We will be reviewing suggestions for creating a new fee structure in today's environment and look forward to your input at this meeting. Visit our website for the meeting agenda, as the date gets closer.

You are encouraged to attend a meeting, to share your ideas for a fee restructure. If you are not able to attend a meeting, please e-mail your ideas to Hollie.aronna@wsgc.wa.gov or call (360) 486-3555.

March is Problem Gambling Awareness Month

Problem Gambling Awareness Month (PGAM) is an opportunity to raise awareness about problem gambling and how it can affect individuals, families, and communities.

Governor Jay Inslee is supporting PGAM by proclaiming March "Problem Gambling Awareness Month."

The [Evergreen Council on Problem Gambling](http://www.evergreencpg.org) (ECPG) is a nonprofit organization dedicated to increasing public awareness of problem gambling, expanding the availability of services for those affected by problem gambling and encouraging research and programs for education, prevention, treatment, and responsible gambling. To learn more, visit [ECPG's website \(www.evergreencpg.org\)](http://www.evergreencpg.org).



Maureen Greeley, Executive Director of ECPG, said "Awareness is the first step in recognizing when gambling moves away from entertainment and becomes a problem. Think about who you can start the conversation with in your home or workplace, in your son's school or your daughter's team. Who needs to hear about the effects of problem gambling? Start the conversation – it could make a big difference in someone's life."

Here are some upcoming problem gambling conferences and events you may be interested in.

April 27-30, 2015

Focus on the Future 2015 Conference will be held at the DoubleTree Suites South Center, Seattle, WA. For details, visit <http://fotf.evergreencpg.org/>.



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We Want Your Input on Rules Under Review

This article explains the rule-making process, how you can comment on proposed rule changes and how you can share your new ideas with us.

Proposed rule changes are generally discussed at one or two Study Sessions and two or more Commission meetings. See page 13 for a schedule of Commission meeting dates and locations.

Study Sessions and Commission meetings are open to the public and you are invited to attend.

Commission meetings are typically held the second Thursday and Friday of each month, with no meeting in December. Check our website as meeting dates get closer; sometimes meetings are reduced to a one-day meeting.

Study Sessions are informal meetings that give you an opportunity to meet with us and discuss current issues, proposed rule changes, enforcement questions, legislative bills, etc. Check our website for dates and times.

Review of Rule Changes

- Rule changes are first discussed at a Study Session.
- The next month (2nd month), proposed rule changes are Up for Discussion and Possible Filing at a Commission meeting. The Commissioners generally vote to file proposed changes for further discussion.
- The next month (3rd month), rules are discussed at a Study Session again.
- The following month (4th month), rules are Up for Final Action where the Commissioners will decide whether to adopt the proposed change or not. Any additional comments from staff, licensees, and the public are discussed at this meeting. If additional time is needed to determine final action, the Commission, staff, or a member of the public can request the rules be held over to the next meeting for further review.

If you can't attend a meeting, send your comments to:

WA State Gambling Commission
Attention: Rules Coordinator
P.O. Box 42400, Olympia, WA 98504-2400
E-mail: RulesTeam@wsgc.wa.gov

Send us your
questions or
comments

To see which rule changes and other business are going to be discussed at Study Sessions and Commission meetings, see [Public Meetings](#) on our website. Meeting agendas are posted about ten days before each meeting.

Rule Changes Up for Final Action at the March 2015 Commission Meeting

See page 13 for a schedule of Commission meeting dates and locations.

Renewing Licenses and Reporting Activity Online

New Rule: WAC 230-06-124 Online filing and payments required, with waivers available upon request for good cause.

[WAC 230-06-125](#) Renew your license in a timely manner.



The proposed changes would require all licensees to renew their license online and report activity (commercial & nonprofits) online.

Licensees may request a waiver for good cause, which would include:

- Not having access to the internet using their own computer or similar equipment;
- Not having a bank account;
- The licensee's bank is unable to send electronic fund transactions; or
- Some other circumstance or condition that prevents completing these transactions online.

Only licensed individuals (not organizations) can use a credit card to renew their license. If an individual doesn't have a credit card, they may request a waiver.

The Dept. of Revenue has similar requirements.

Processing Fee for Refunds and NSF Payments

[WAC 230-05-001](#) Prorating or refunding of fees.

[WAC 230-05-010](#) Returned checks.

[WAC 230-06-140](#) Partial refund of license fees if gambling receipts limit not met.

Refunds:

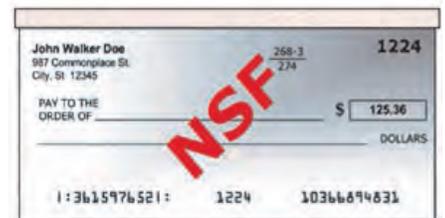
The proposed change would allow us to retain our processing costs for issuing the following refunds:

- Overpayments;
- Duplicate payments; and
- Prior year refunds.

Nonsufficient Fund Recovery:

The proposed change would allow us to recoup our actual processing costs for all nonsufficient fund (NSF) payments, including electronic and credit card payments.

The number of NSF payments is increasing because licensees are not entering their account and/or routing number correctly when paying online.



Our online payment webpage includes a note about the importance of correctly inputting banking information and we also ask banking information to be entered twice to catch any inputting errors.

See page 5 to learn about the rule review process and how you can comment on proposed rule changes.

Recently Adopted Rule Changes

All recently adopted rule changes are posted on our website under Rules and Laws, [Recent Rule Revisions](#). You can select and print the rules you need from the [Recent Rule Revisions webpage](#).

Cash Flow Requirements for Bingo and Pull-Tab Games.

Administrative Order: 710

Effective Date: December 15, 2014

[WAC 230-10-375](#) Failing to maintain a positive cash flow.

[WAC 230-10-370](#) Adjusted cash flow limits for bingo.

[WAC 230-10-380](#) Relief reduction for minimum annual adjusted cash flow.

The Commissioners approved a Petition for Rule Change submitted by Ric Newgard (Seattle Junior Hockey) and Clyde Bock (Leon Sullivan Health Care Center) charitable/nonprofit bingo and pull-tab licensees. The change streamlined regulations and helps nonprofit licensees with the cyclical nature of bingo operations.



Bingo licensees with annual gross gambling receipts over \$1.5 million dollars will no longer have to meet quarterly and yearly “cash flow”

requirements, which is calculated based on the quarterly activity reports they submit.

Instead, licensees will need to show a positive cash flow when they submit their annual financial statements to the Commission. Associated rules allowing a reduction for taxes paid and an automatic 25% reduction of the cash flow requirements were repealed.

Eight licensees are impacted because they have annual gross gambling receipts over \$1.5 million.

Re-codification of WAC 230-14-047.

[WAC 230-14-047](#) Standards for electronic video pull-tab dispensers.

Administrative Order: 709

Effective Date: December 15, 2014

This rule change re-codified the current version of [WAC 230-14-047](#). Because this rule relates to the regulation of licensing, a May 2014 Court of Appeals decision held it would require an affirmative vote of at least three Commission members for final approval ([RCW 9.46.050 \(2\)](#)). When the rule was passed in 2008, only two of the three Commissioners present voted to approve the rule.

Up For Discussion and Possible Filing at the March or April Commission Meeting

See page 13 for a schedule of Commission meeting dates and locations.

Electronic Raffle Systems Pilot Project.

This new rule would authorize a pilot project, to test the regulatory impacts on the Commission and benefits to charitable/nonprofit licensees of authorizing and operating Electronic Raffle Systems. The Electronic Raffle Systems are used in other states. Also under discussion will be the equipment and software associated with the electronic raffle systems. If you are interested in participating in the pilot project, please e-mail AskUs@wsgc.wa.gov.

Card Game Rules.

Amended Sections:

[WAC 230-15-055](#) Limit on number of players at each table.

[WAC 230-15-460](#) Supervision requirements for house-banked card rooms.

[WAC 230-15-475](#) Tips from players and patrons to card room employees.

[WAC 230-15-630](#) Restricting access and controlling keys.

[WAC 230-06-030](#) Restrictions and conditions for gambling promotions.

[WAC 230-06-031](#) Using wheels in promotional contests of chance, fund-raising events, or gambling activities.

Repealed Sections:

[WAC 230-15-453](#) Using match play or similar coupons in gambling promotions.

[WAC 230-15-635](#) Electronic key control systems.

[WAC 230-15-640](#) Keeping individual key control boxes for departments.

[WAC 230-15-645](#) Keeping a key control log.

[WAC 230-15-650](#) Keys for the gambling operations department.

[WAC 230-15-655](#) Keys for the security department.

[WAC 230-15-660](#) Keys for the accounting department.

[WAC 230-15-665](#) Keys for the surveillance department.

[WAC 230-15-670](#) Keeping a master key control box.

[WAC 230-15-675](#) Key control box for the emergency key.

This rules package:

- Removes detailed key control requirements and gives licensees the flexibility to set key control standards that best meet their operational needs;
- Adds a definition of gaming area;
- Revises floor supervisor requirements;
- Allows house-banked card room floor supervisors to receive pooled tips; and
- Clarifies the types of card game promotions allowed.

Reminder to Report Activity Online

By: Cameron Baker, Research Analyst, Financial Reporting Services

Online reporting is available to all licensed organizations and about 80% of licensees are reporting online.

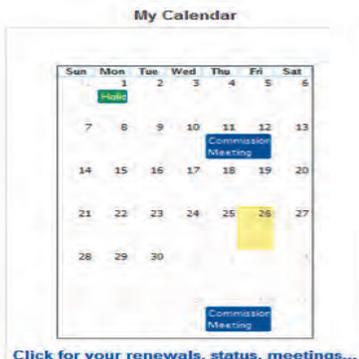
A rule change requiring licensees to report activity online will be up for final action at the March 2015 Commission meeting. See page 6 for details.

If you haven't already, give online reporting a try. Click on [Sign In/My Account](#) in the upper right corner of our website. If you need help, I can help you through the process. My contact information is below.

Please submit your reports on time! This saves us money and time. When reports are late, we need to send letters, make calls or on-site visits to follow-up with you to get them. This is time consuming and costly.

Your activity report due dates are posted on a calendar in your My Account, example →.

This calendar also shows your license expiration dates, license renewal due dates, Commission meeting dates, and more.



It is your responsibility to submit activity reports on time. You can add multiple e-mail addresses to your My Account, to get courtesy e-mail reminders about upcoming activity report due dates. **Remember to keep these e-mail addresses up-to-date!**

“Please report on time. This saves time and money.”

Whether or not you receive a courtesy reminder about your activity report being due soon, it is your responsibility to timely file your activity report.

Once you report online and see the other useful features in My Account, I hope you will continue using this convenient method to do business with us.

For questions, contact Cameron Baker at (360) 486-3476 or e-mail Cameron.baker@wsgc.wa.gov. Thank you.

Get More Value from My Account

(Continued from page 1)

A rule change requiring licensees to renew their license and report activity online will be up for final action at the March 2015 Commission meeting. See page 6 for more about this rule change.

Here are some of the processes available in My Account:

- Renew your license(s),
- Pay your 2nd half payment,
- Pay other fees or fines,
- Apply for new licenses,
- Renew or add/transfer employees,
- Report changes, such as a name, location, management, license class, etc.,
- Update information, such as e-mail addresses and contact information,
- Sign up for notices, such as renewal notices, 2nd half payment notices, etc.,
- Submit gambling activity reports.

In My Account, pick the process you want to do (for example, renew or upgrade your gambling license), fill in the information requested, attach the required documents, and submit your payment.

You can also sign up for e-mail notifications (see page 9 for more about e-mail notifications).

Visit our website at www.wsgc.wa.gov for other useful information, such as:

- [Gambling rules](#)
- [Gambling laws](#)
- [Reporting requirements for licensed operators](#)
- [Informational pamphlets](#)
- [Customer service survey](#)

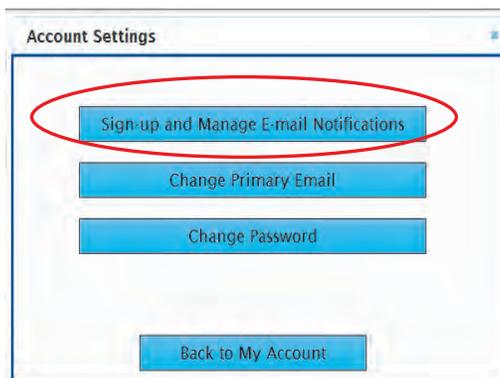
Stay Connected with E-Mail Notifications

Licensees can Signup in My Account

We provide an online My Account for all licensed organizations. Although most organizations are using their My Account, some have not signed up for e-mail notices.

Here's how:

- Sign into My Account;
- Select Update Account Settings;
- Select Sign-up and Manage E-mail Notifications.



Here you can subscribe to public meeting notifications, rule-making notices and media releases.

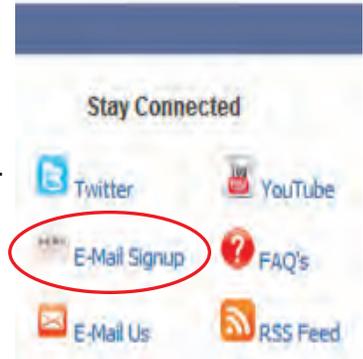
This licensee newsletter, Focus on Gambling, is automatically sent to all e-mail addresses that are entered into My Account.

If you have not yet accessed your My Account, give it a try. Select "[Sign In/My Account](#)" in the top right corner of our website. If you need help, call (360) 486-3440, extension 2332 and we'll talk you through the process.

E-Mail Signup for folks who don't have a My Account

If you are not a licensee, subscribe to our e-mail notices by selecting [E-Mail Signup](#) under [Stay Connected](#), in the lower right corner of our website.

E-mail notices are an easy way to get information without having to visit our website to see if new information has been posted.

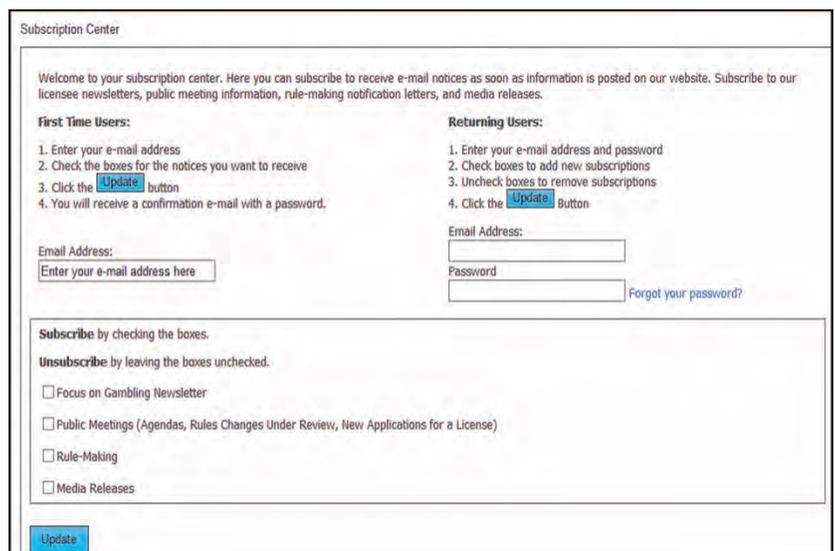


See below for what the Subscription Center webpage looks like.

E-mail notices now available:

- **Focus on Gambling Newsletter.**
- **Public Meetings.** Commission meeting agendas are available about 10 days before each meeting. We will e-mail you agendas as soon as they are posted on our website. See page 13 for a schedule of Commission meeting dates and locations.
- **Rule-Making.** E-mailed notification letters of rule changes under review.
- **Media Releases.**

For questions, contact Susan Newer, Newsletter Editor, at (360) 486-3466 or e-mail Susan.newer@wsgc.wa.gov.

A screenshot of the 'Subscription Center' webpage. The page has a white background with a black border. At the top, it says 'Subscription Center'. Below this, there is a welcome message: 'Welcome to your subscription center. Here you can subscribe to receive e-mail notices as soon as information is posted on our website. Subscribe to our licensee newsletters, public meeting information, rule-making notification letters, and media releases.' There are two columns of instructions: 'First Time Users' and 'Returning Users'. Below these are two sets of input fields: 'Email Address' and 'Password'. At the bottom, there is a section for 'Subscribe by checking the boxes' and 'Unsubscribe by leaving the boxes unchecked'. There are four checkboxes: 'Focus on Gambling Newsletter', 'Public Meetings (Agendas, Rules Changes Under Review, New Applications for a License)', 'Rule-Making', and 'Media Releases'. At the bottom left, there is a blue 'Update' button.

Administrative Case Update

Administrative Charges were issued to the following licensees and their cases were settled/finalized in October 2014.

Name	Violation	Case Outcome
Flamin' Joes, Spokane (Two locations)	Criminal History	<ul style="list-style-type: none"> • Prior to hearing, the Director issued an Order of Dismissal With Prejudice.
Elisha Zaugg, of Montesano, Class III Employee with Squaxin Island Tribe	Criminal History	<ul style="list-style-type: none"> • The certified employee did not respond to the charges and a Default Order revoking Mr. Zaugg's certification was entered at the October 2014 Commission meeting.
Lucky 21 Casino, Woodland	Failure to report loans and ownership changes to Commission staff	<ul style="list-style-type: none"> • Prior to hearing, the Director issued an Order of Dismissal Without Prejudice.
Lucky Dragonz Casino, Seattle	Internal Control Violations	<ul style="list-style-type: none"> • Prior to hearing, the licensee agreed to a 15-day suspension, with five days deferred for one year and ten days served.
Diamond Lil's, Renton	Player Supported Jackpot and Settlement Order Violations	<ul style="list-style-type: none"> • Prior to hearing, the licensee agreed to surrender their license effective October 31, 2014.
O'Callahans, Lakebay	Late Taxes	<ul style="list-style-type: none"> • A hearing was held and the Administrative Law Judge issued an Initial Order revoking O'Callahan's license.

March is Problem Gambling Awareness Month, Continued

(Continued from page 5)

June 22-25, 2015

Basic and Advanced Problem Gambling Counselor Training Workshops. Eastern Washington, location TBD. Visit [ECPG's website](#) in May 2015 for details.

July 8-11, 2015

National Conference on Problem Gambling 29th Annual Conference will be held in Baltimore, MD. Visit the [National Council on Problem Gambling's website](http://www.ncpgambling.org/training-certification/national-conference/) for details (<http://www.ncpgambling.org/training-certification/national-conference/>).

September 21-24, 2015

First International Four Directions Conference will be held in Richmond / Vancouver, British Columbia, in partnership with the BC Provincial Responsible and Problem Gambling Program/Gaming Policy and Enforcement Branch. Visit [ECPG's website](#) in August 2015 for details.

April 26-29, 2016

Focus on the Future Conference will be held in Portland, Oregon. Visit [ECPG's website](#) in 2016 for details.

Notice of Violation and Settlement

The Notice of Violation and Settlement (NOVAS) is a way to resolve some gambling rule violations without going through the full administrative process. A NOVAS is issued by a field agent at the time of the violation. The written notice outlines the violation and how to correct it. Fines range between \$100 and \$2,500. The violation must be corrected and the fine paid within 15 days, or administrative action will be taken against the gambling license.

The Following NOVAS Were Issued During July, August and September 2014

House-Banked Card Rooms		Card Rooms Employees, Continued	
Allowed a minor to gamble		Failed to Follow Internal Controls – Accurate Tip Reporting	
Lucky 21 Casino	Woodland	Dung Than	Wizard’s Casino, Burien
Failed to ensure employees accurately reported their tips		Eddie Shaw	Crazy Moose Casino, Mountlake Terrace
Joker’s Casino	Richland	Erik Hansen	Buzz Inn Casino, East Wenatchee
Failed to follow Internal Controls		Evelyn Reifsnider	Joker’s Casino, Richland
Aces Casino	Spokane	Ha Tran	Caribbean Cardroom, Kirkland
Failed to ensure employee met licensing requirements		Hao Ly	Macau Casino, Tukwila
The Black Pearl	Spokane Valley	Harry Iwata	Wizard’s Casino, Burien
Failed to properly delete prizes from pull tab flare		Hoa Tran	Roxy’s Casino, Seattle
Buzz Inn Steakhouse	Wenatchee	Hoc Nguyen	Silver Dollar Casino, Mill Creek
Card Rooms Employees		Hugh Gabrielson	Roxy’s Casino, Seattle
Failed to Follow Internal Controls – Accurate Tip Reporting		Hung Than	Wizard’s Casino, Burien
Adam Archer	Papa’s Casino, Moses Lake	Janette Pfaffle	Papa’s Casino, Moses Lake
Aimee Tada	Silver Dollar Casino, Mill Creek	Jared Whitehall	Crazy Moose Casino, Mountlake Terrace
Amy Davis	Roxy’s Casino, Seattle	Jessica Gonzales	Joker’s Casino, Richland
Andy Ho	Wizard’s Casino, Burien	Jessica Jacobson	Caribbean Casino, Yakima
Anthony Ceniza-Chan	Roman Casino, Seattle	John Mui	Macau Casino, Tukwila
Brandon Yip	Roman Casino, Seattle	Jordan McQuerry	Lucky Bridge Casino, Kennewick
Chanbou Suy	Silver Dollar Casino, Renton	Joseph Bullis	Lucky Bridge Casino, Kennewick
Chanthalath Soukham	Wizard’s Casino, Burien	Juan Martinez	Wizard’s Casino, Burien
Chinh Le	Roman Casino, Seattle	Karen Nguyen	Macau Casino, Tukwila
Christina Proffitt	Silver Dollar Casino, Mill Creek	Khang Nguyen	Macau Casino, Tukwila
Christina Jimenez	Wizard’s Casino, Burien	Krista Ramirez	Buzz Inn Casino, East Wenatchee
Christopher Hatton	Lucky Bridge Casino, Kennewick	Lauren Spurrier	Buzz Inn Casino, East Wenatchee
Cuong Dang	Roman Casino, Seattle	Le Luu	Club Hollywood Casino, Shoreline
David Dekker	Papa’s Casino, Moses Lake	Lolita McConnell	Roman Casino, Seattle
Deborah Fox	Buzz Inn Casino, East Wenatchee	Majda Cade	Crazy Moose Casino, Mountlake Terrace
Dennis McLerran	Joker’s Casino, Richland	Marti Pfaffle	Papa’s Casino, Moses Lake
Domingo Valenzuela	Papa’s Casino, Moses Lake		

Card Rooms Employees, Continued**Failed to Follow Internal Controls – Accurate Tip Reporting**

Matthew Johnson	Lucky Bridge Casino, Kennewick
Mei Li	Macau Casino, Tukwila
Melissa Mays	Caribbean Casino, Yakima
Michelle Hernandez	Papa’s Casino, Moses Lake
Minh Nguyen	Caribbean Cardroom, Kirkland
Ngan Dang	Wizard’s Casino, Burien
Ngeth Nem	Roman Casino, Seattle
Ngoc-Van Luu	Macau Casino, Tukwila
Nha Nguyen	Wizard’s Casino, Burien
Nhu Thuy Hoang	Macau Casino, Tukwila
Orlando Gallegos	Caribbean Casino, Yakima
Pai Ku	Roman Casino, Seattle
Phaly Kim	Macau Casino, Tukwila
Polavan Ouk	Roxy’s Casino, Seattle
Rasy Eng	Macau Casino, Tukwila
Ratsamy Trichanh	Caribbean Cardroom, Kirkland
Ronald Bruneau	Buzz Inn Casino, East Wenatchee
Ryan Durkee	Caribbean Casino, Yakima
Samnang Tho	Macau Casino, Tukwila
Samuel Westerberg	Joker’s Casino, Richland
Seang Khamphoumy	Lucky Bridge Casino, Kennewick
Seree Jurkowski	Caribbean Casino, Yakima
Sochanthy Mao	Macau Casino, Tukwila
Sokong Savorn	Roman Casino, Seattle
Song Khuang	Wizard’s Casino, Burien
Steven Leingang	Joker’s Casino, Richland
Teddy Drake	Macau Casino, Tukwila
Terrence Lucas	Papa’s Casino, Moses Lake
Tien Le	Macau Casino, Tukwila
Trang Nguyen	Silver Dollar Casino, Mill Creek
Travis King	Caribbean Casino, Yakima
Tung Nguyen	Roman Casino, Seattle
Van Nguyen	Roman Casino, Seattle
Van Tran	Macau Casino, Tukwila
Viengkeo Phothirath	Macau Casino, Tukwila
Vin Trenh	Macau Casino, Tukwila

Card Rooms Employees ,Continued**Failed to Follow Internal Controls – Accurate Tip Reporting**

Vincent Pontarolo	Lucky Bridge Casino, Kennewick
Vladimir Ivanov	Macau, Casino, Tukwila
Wan Chuong	Macau Casino, Tukwila
Winnie Chen	Roxy’s Casino, Seattle
Woodrow Taylor	Papa’s Casino, Moses Lake
Xie Ma	Macau Casino, Tukwila
Xuemei Li	Roxy’s Casino, Seattle
Zhen Wu	Macau Casino, Tukwila
Zoilo Lamas	Papa’s Casino, Moses Lake

Failed to renew license in a timely manner

Frank Campbell	The Black Pearl, Spokane Valley
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Allowed a minor to gamble

Trevor Baker	Lucky 21 Casino, Woodland
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Caused a person to violate rule or regulation

Jeffrey Trefery	Even Steven’s Casino, Spokane Valley
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Organizations**Failed to timely submit activity report**

American Legion 0004	Sedro Woolley
FOE 00031	Bellingham
FOE 02210	Binger
FOE 04149	Sultan
FOE AUX 03338	Ephrata
LOOM 00493	Bellingham
Marcos	Lynnwood
Pub 44	Lynnwood
Ringer’s Pub	Mountlake Terrace
Sluggers Sports Bar	Kirkland
Spare Times Lanes and Café	Kennewick
The One 14 Bar and Grill	Medical Lake
VFW 01585	Bellingham
Waldo’s Bar and Grill	Lynnwood

Allowed a minor to gamble

40 & 8	Vancouver
Rosemere Tavern	Vancouver

Washington State Gambling Commission - *Tentative* 2015 Public Meeting Schedule

This [2015 public meeting schedule](#) is tentative. We anticipate condensing most of these meetings to one-day to reduce costs associated with meetings. More up-to-date schedules will be available on our website under Public Meetings, as we confirm meeting dates. Monthly meeting agendas are posted about 10 days before each meeting. See page 9 to find out how you can get meeting agendas e-mailed to you as soon as they are posted on our website.

January 8 & 9	Red Lion Hotel - Olympia 2300 Evergreen Park Drive SW Olympia, WA 98502 – (360) 943-4000
February 12 & 13	Red Lion Hotel - Olympia 2300 Evergreen Park Drive SW Olympia, WA 98502 – (360) 943-4000
March 12 & 13	DoubleTree by Hilton Olympia 415 Capitol Way N. Olympia, WA 98501 – (360) 570-0555
April 9 & 10	DoubleTree by Hilton Olympia 415 Capitol Way N. Olympia, WA 98501 – (360) 570-0555
May 7 & 8	Vancouver Heathman Lodge 7801 NE Greenwood Drive Vancouver, WA 98662 – (360) 254-3100
June 11 & 12	Grand Mound Great Wolf Lodge 20500 Old Highway 99 SW Grand Mound, WA 98531 – (360) 273-7718
July 9 & 10	Eastern Region
August 13 & 14	Tumwater Comfort Inn & Conference Center 1620 - 74 th Avenue SW Tumwater, WA 98501 360-352-0691
September 10 & 11	Spokane Convention Center 334 W. Spokane Falls Blvd. Spokane, WA 99201 – (509) 279-7000
October 8 & 9	Seattle/Bellevue Area
November 12 & 13	DoubleTree by Hilton Olympia 415 Capitol Way N. Olympia, WA 98501 – (360) 570-0555

Our Mission:
Protect the Public By Ensuring that Gambling is Legal and Honest.

Lacey Headquarters Office
Website: www.wsgc.wa.gov
(360) 486-3440 Toll-free in-state (800) 345-2529
TDD: (360) 486-3637

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**For Operational and Regulatory Questions,
 Contact the Gambling Field Office Nearest You.**

- Northwest Region Field Office: Everett** (425) 304-6300
E-mail: EverettFO@wsgc.wa.gov
- Renton (425) 277-7022
- Southwest Region Field Office: Tacoma** (253) 671-6280
E-mail: TacomaFO@wsgc.wa.gov
- Port Orchard (360) 769-9113
 - Vancouver (360) 576-6012
- Eastern Region Field Office: Spokane** (509) 325-7900
E-mail: SpokaneFO@wsgc.wa.gov
- Kennewick (509) 521-8070
 - Wenatchee (509) 663-9660
 - Yakima (509) 728-2087

