



NOVAS Can Now Be Paid Online

By: Jeannette Sugai, Program Manager, Field Operations Division, Southwest Region

We've added a new feature to *My Account* giving licensees the option to pay NOVAS (Notice of Violation and Settlement) fines online.

We have a *My Account* for each gambling licensee and about 70% have signed into their *My Account*. If you haven't signed in yet, give us a call at (360) 486-3440, extension 2332, and we will help you access your account. You may also access your *My Account* by clicking on "Sign In/My Account" in the top right corner of our website, using a default password that we can provide. After you register, you will receive a confirmation e-mail to activate your new account.

Once you're in *My Account*, select "Pay for Other Fees/Fines" and fill in the required information. You will need your:

- NOVAS number (i.e. NOV01234).
- Checking account routing number.
- Checking account number.

After you enter this information, select "Add to Cart." The payment will be withdrawn from your checking account.

For questions and help with *My Account*:
Call (360) 486-3440, ext. 2332; or
E-mail: AskUs@wsgc.wa.gov



2-Part Payment Plan for License Fees

By: Jessica Quiles, Supervisor, Licensing Operations

If an annual license fee is \$800 or more, licensees have the option to pay the license fee in two installments (WAC 230-05-015). The first half is due up front, the second half is due within the next six months.

The 2-part payment plan was created as a special convenience to help licensees do business with us. Whether you choose to pay the full license fee up-front, or half now and half in six months, the full license fee must be paid. We have offered this option to licensees for many years.

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Acting Executive Assistant -
Michelle Rancour
Deputy Director - Vacant position

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Northwest Region - Everett

Agent in Charge - Greg Thomas

Southwest Region - Tacoma

Agent in Charge - Jeannette Sugai



Newsletter Staff

Copy Editor

Susan Newer

Rules Coordinator and
Public Information Officer

Susan.Newer@wsgc.wa.gov

(360) 486-3466

Copy Proof, Layout, and Design

Julie Owen

Secretary Senior

Identity Theft

By: Special Agent Teresa Reed, Field Operations Division, Eastern Region

Identity theft is one of the fastest growing crimes in the United States. Identity theft is a crime where an individual gains access to someone else's personal information, such as a Social Security Number and date of birth, and uses that information for unlawful activity.

Usually, the criminal activity includes some financial gain for the perpetrator, but frequently there are other reasons the person behind the theft wants to use another's identity. Identity theft is a serious crime that can wreak havoc in a victim's life financially as well as emotionally, and can take years to resolve. Surprisingly, the perpetrator is often a friend or family member of the victim.



The five most common types of identity theft are:

- **Driver's License ID theft:** The information contained on your driver's license provides a thief with enough personal data to apply for loans, open bank accounts, and can leave the victim vulnerable to crimes against their home.
- **Social Security ID Theft:** This information will not only allow a thief to apply for loans and open bank accounts, but also obtain new Social Security cards. A perpetrator can gain access to the victim's social security benefits and even get a false passport.
- **Medical ID Theft:** A thief will use the information to have medical procedures done and file false claims, trying to stick the victim with the bill.
- **Criminal ID Theft:** A thief commits a crime using someone else's identity. The victim could end up getting arrested for crimes they didn't commit and know nothing about.
- **Financial ID Theft:** In addition to financial gain, the perpetrator also gains access to the victim's bank accounts and credit cards, and frequently opens new credit cards in the victim's name.

There are ways to protect yourself from becoming a victim of identity theft:

- **Monitor** personal information regularly, including your credit report, bank statements, and credit card statements;
- **If you suspect** someone is using your identity, notify your bank and credit card companies immediately and cancel all credit cards;
- **Shred** all junk mail, credit card offers and anything with personal information, especially account numbers;
- **Shield** the keypad when entering your Personal Identification Number (PIN); and
- **Don't give out personal information**, such as account numbers and your social security number, over the phone; a fraudster will frequently pose as a bank employee or someone from your credit card company and ask you to "confirm" your account number.

Many government and private organizations provide information on identity theft, how to protect yourself against fraud, and what to do if you are a victim of identity theft. For more information, visit these websites:

- The U.S. Department of Justice: www.justice.gov.
- The Washington State Department of Financial Institutions: ww.dfi.wa.gov

Two Part Payments on License Fees Continued

(Continued from page 1)

If you choose to pay your license fee in two installments, a one-time administrative fee of \$27 will be added to the first payment.

After we receive the first payment, we will mail you a license that is good for one year, as long as the second half of the license fee is paid within six months.

You can make your second payment online in *My Account* or by mailing us a check. If the payment is not made by the due date:

- Your license is cancelled and gambling activities must stop;
- The 2nd payment cannot be made online in *My Account*; and
- The payment must be mailed to us at P.O. Box 42400, Olympia, Washington 98504-2400.

If you're in the two-part payment plan and go out of business, surrender your license, or your license is revoked during the license year, you must still pay the second half of your license fee.



Enforcement:

If the second payment is not made and you have other gambling licenses, we may take administrative action against those licenses and/or your debt may be assigned to a collection agency (RCW 19.16.500).

For questions, call (360) 486-3440, ext. 2332, or e-mail: AskUs@wsgc.wa.gov.

Licensees Successfully Passing Underage Gambling Inspections Conducted April through June 2013

House-Banked Card Rooms

Cadillac Island	Longview
Caribbean Card Room	Kirkland
Crazy Moose	Mountlake Terrace
Diamond Lil's Casino	Renton
Freddie's Casino	Renton
Golden Nugget Casino	Tukwila
Goldie's Casino	Shoreline
Hawk's Prairie	Lacey
Hollywood Casino	Shoreline
New Phoenix	La Center
Palace	Mountlake Terrace
Red Dragon	Mountlake Terrace
Riverside	Fall City
Roman Casino	Seattle
Roxy's Casino	Seattle
Wizard's Casino	Burien

Organizations

Frankie's	Olympia
Goldie's	Edmonds
The Hideaway	Shoreline
Leon Sullivan	Renton
Liquid Lime	Kirkland
Marco's Restaurant and Lounge	Lynnwood
Seattle Junior Hockey	Mountlake Terrace

Rule-Making Process and How You Can Comment on Proposed Rule Changes

This article explains the rule-making process and how you can comment on proposed rule changes or share your new ideas with us.

Proposed rule changes are generally discussed at one or two Study Sessions and two or more Commission meetings. See page 15 for a schedule of Commission meeting dates and locations.

Study Sessions and Commission meetings are open to the public and you are invited to attend.

Commission meetings are held once a month on the second Thursday and Friday of each month. Meetings are not held in June and December. Please check our website as meeting dates get closer, as meetings are sometimes changed to a one-day meeting.

Study Sessions are held Thursday mornings before Commission meetings (10:30 a.m. to noon, unless it's a one-day Commission meeting, then they will begin earlier in the day). Study Sessions are informal meetings that give you an opportunity to meet with us and discuss current issues, proposed rule changes, enforcement questions, legislative bills, etc.

Step-By-Step Action:

Rule changes are first discussed at a Study Session.

The next month (second month), proposed rule changes are Up for Discussion and Possible Filing at a Commission meeting and the Commissioners generally vote to file proposed changes for further discussion.

The next month (third month), rules are discussed at Study Session again.

The following month (fourth month), rules are Up for Final Action at a Commission meeting where the Commissioners will decide whether to adopt the proposed change or not.

Any additional comments from staff, licensees, and the public are discussed at this meeting. If additional time is needed to determine final action, the Commission, staff, or a member of the public can request the rules be held over to the next meeting for further review.

If you can't attend a meeting and want to comment on a proposed rule change, send your comments to:

Washington State Gambling Commission
Attention: Rules Coordinator
P.O. Box 42400, Olympia, WA 98504-2400
E-mail: RulesTeam@wsgc.wa.gov

To see what rule changes and other business are going to be discussed at Study Sessions and Commission meetings, see Public Meetings on our website. Agendas are posted about ten days before each meeting.

Sign-up to get e-mails notification as soon as Commission meeting agendas are posted on our website. See article on page 13 for how you can get a free *My Account* and sign up for e-mail updates. This is an easy way to get information without having to visit our website to see if new information is posted.



Rule Changes Under Review at the January 2014 Commission Meeting

2014 Schedule of Commission meeting dates/locations is on page 15.

Mini-Baccarat wagers

Petition from the Public: Ashford Gaming, LLC.

WAC 230-15-040 Requirements for authorized card games.

The petitioner is requesting that a player be allowed to make an optional wager, in the game of Mini-Baccarat, on either the player hand or banker hand winning the next three consecutive games. Under the current rule, a player's win or loss must be determined during a *single* card game.

Mini-Baccarat uses community cards where two shared hands are dealt to positions called the "bank" and the "player;" but, unlike other card games, players are not dealt their own individual hands. Players bet on one of the two shared hands dealt, rather than on their own hand.

Action: The Commissioners filed the petition for discussion at their September 2013 meeting and discussed it at their October 2013 meeting. The petition will be up for final action at the January 2014 Commission meeting.

Recording pull-tab winner information

Petition from the Public: Steve Berven, owner of four commercial businesses operating pull-tabs.

WAC 230-14-110 Recording winners.

The petitioner is requesting to increase the threshold for recording identification information for punch board/pull-tab winners from "more than \$20" to "more than \$50".

Action: The petition will be up for discussion and possible filing at the January 2014 Commission meeting.

Rule Changes Up for Final Action at the February 2014 Commission Meeting

Allowing pull-tab prizes of \$20 or less to be added to cash cards used in electronic video pull-tab dispensers.

WAC 230-14-047 Standards for electronic video pull-tab dispensers.

This rule amendment is in response to a recent Thurston County Superior Court decision. The court directed the Commission to allow a specific electronic video pull-tab dispenser, which permits the purchase of a pull-tab at the dispenser and allows pull-tab winnings of \$20 or less to be added onto a cash card at the dispenser. This amendment adds language to WAC 230-14-047 to allow pull-tab prizes of \$20 or less to be added to cash cards used in electronic video pull-tab dispensers. Most prizes are below \$20.

Action: The Commissioners filed this proposal for discussion at their November 2013 meeting and will discuss it further at their January 2014 Commission meeting. We anticipate the Commissioners will take final action at their February 2014 meeting.

Card Games

WAC 230-15-040 Requirements for authorized card games.

Staff is proposing an amendment to clarify the rule to allow more than one "envy" and "share the wealth" "bonus feature" to be offered in a single card game.

The proposed changes include adding new definitions for "separate game," "envy," "share the wealth," and "bonus features" and adding language to bring rules in-line with current practice by clarifying that:

- ◇ Card games and "bonus features" must be approved by the director or the director's designee;
- ◇ The prize in a "bonus feature" is based on achieving the predetermined specific hand;
- ◇ "Bonus features" may not be combined with a progressive jackpot;
- ◇ Approved card games must be operated as documented on our agency website;
- ◇ Only one player may place a wager, per wager area, in the game of Mini-Baccarat;
- ◇ Other game features that do not require a separate wager are considered "bonus features"; and
- ◇ For variations of the game of Pai Gow Poker, a player may bank every other hand as authorized in approved card game rules.

Action: The Commissioners filed this proposal for discussion at their November 2013 meeting. It will be discussed further at the January 2014 Study Session and we anticipate the Commissioners will take final action at their February 2014 Commission meeting.

Rule Changes Up for Filing at the February 2014 Commission Meeting

Chapter 230-15 Card Game Rules Review

Commission staff regularly evaluates our regulatory processes to ensure it adds value and that we do not place unnecessary burdens on individuals, or organizations by eliminating duplication already required in the Washington Administrative Code (WAC), ensuring consistency between licensees, and allowing for maximum flexibility by each business. This is in line with one of our agency goals of “Anticipating and responding to the evolving gambling industry.”

In conjunction with the card room industry, we recently reviewed all card game rules to simplify and streamline requirements. Below are recommended changes that resulted from this joint review.

Action: For review at the January 2014 Study Session and up for discussion and possible filing at the February 2014 Commission meeting.

Reducing the deadline for reporting illegal or suspicious activities from 3 business days to 12 hours.

These three rules require licensees to report illegal or suspicious activities to us within three business days. Staff and the industry propose setting the reporting deadline at 12 hours to allow commission staff to respond quicker.

WAC 230-15-185 Preventing cheating in card games.

WAC 230-15-305 Reporting illegal or suspicious activities.

WAC 230-15-430 Internal control requirements.

In addition, to changing the reporting timeline, requirements duplicated in other rules were removed.

Eliminating procedures

WAC 230-15-025 Hours of play. Licensees would only be required to get initial approval from us to operate during the hours of 2:00 a.m. – 6:00 a.m. After the initial approval, they could change their hours without sending in additional requests. Licensees will document their hours of operation in their internal controls.

WAC 230-15-111 Destruction and disposal of gambling chips. Removes specific procedures for destroying chips from the rule as licensees must use our recordkeeping forms to account for chips that are destroyed.

WAC 230-15-335 Internal controls. Removes requirement for class F card rooms to include items in their internal controls that are already addressed by other rules and included as part of our required recordkeeping for fee collection, and card and chip inventory.

WAC 230-15-465 Dealing all house-banked card games from a dealing shoe: An exception was added to allow single deck card games to be dealt by hand.

WAC 230-15-505 Selling gambling chips to players. Removes specific chip selling procedures from rule. Licensees are required to develop their own procedures and include in their internal controls.

WAC 230-15-565 Access and entrance to cashier’s cage. Removes requirement to keep in the accounting department names of person with access to cage, keys, and alarm.

WAC 230-15-575 Separate imprest bank allowed for nonhouse-banked card games. Moves the definition of “imprest” from WAC 230-15-70 to this rule.

WAC 230-15-570 Cashier’s cage bank requirements. Repealing this rule will allow card rooms to operate their cashier’s cage on a float basis without getting approval from us.

WAC 230-15-580 Accepting checks at the cashier’s cage. Allows checks to be accepted at the poker podium. Removes the requirement for checks to be stamped “for deposit only” and takes out specific procedures for accepting traveler’s checks.

Removing Limits

WAC 230-15-380 Seeding a player-supported jackpot. Removes the \$5,000 limit on the amount licensees can start (seed) a player-supported jackpot (PSJ) with or replenish a PSJ that has been won.

WAC 230-15-385 Collecting funds for a player-supported jackpot. Removes the \$2 limit on the amount licensees can collect from the pot to fund a PSJ.

WAC 230-15-480 Commission on winning hands. Removes the five percent commission limit that may be taken by licensees on winning hands.

Recordkeeping

Minor changes are proposed to the following rules to bring them inline with current recordkeeping requirements.

- ◇ **WAC 230-15-250 Recordkeeping for card tournaments.**
- ◇ **WAC 230-15-355 Counting procedures for fees.**
- ◇ **WAC 230-15-400 Accounting for player-supported jackpot funds.**
- ◇ **WAC 230-15-530 Completing the credit process.**
- ◇ **WAC 230-15-560 Operating the cashier’s cage.**
- ◇ **WAC 230-15-620 Concluding the count.**

Rule Changes Up For Filing At the February 2014 Commission Meeting

Holding Stay Hearings in 14 Days, Rather Than Seven
WAC 230-17-170 Petition and hearing for stay of the summary suspension.

This rule allows licensees to request a hearing to “stay” (or lift) an order of summary suspension and requires staff to hold the hearing within seven days after we receive the request.



The proposed change increases the length of time to hold a stay hearing from seven to 14 days. This will allow additional time for all parties to prepare for the hearings and is consistent with other state agencies.

Action: For review at the January 2014 Study Session and up for discussion and possible filing at the February 2014 Commission meeting.

Gambling Equipment

WAC 230-06-050 Review of electronic or mechanical gambling equipment.

New Rule: WAC 230-06-054 Notification of electronic or mechanical gambling equipment malfunctions.

The proposed changes to WAC 230-06-050 will codify our current practice of:

- Requiring all costs associated with the review of gambling equipment to be paid in full at the completion of the review.
- Requiring the version of gambling equipment/software submitted for review to be identical or substantially similar to what is marketed and used in Washington State.
- Including any security and surveillance requirements in our approval letter that must be met to operate the equipment.

It also clarifies that gambling equipment must be approved and the business licensed before selling, or leasing may begin in Washington State.

A new rule (WAC 230-06-054) would require licensees to notify us within 72 hours of identifying or becoming aware of an electronic or mechanical gambling equipment malfunction. Staff has created a form for licensees to use to report the equipment malfunctions.

Action: For review at the January 2014 Study Session and be up for discussion and possible filing at the February 2014 Commission meeting.

Rule Change Up for Filing At the March 2014 Commission Meeting

Manufacturer Special Sales Permits

WAC 230-03-025 Applying for a manufacturer’s special sales permit.

This amendment changes the name of a manufacturer’s special sales *permit* to a *license* and makes it clear to applicants:

- Who can apply for this license;
- That this is a one-time only license;
- How long the license is good for;
- The activity allowed with this license; and
- The rules that the licensee must follow.

Action: For review at the February 2014 Study Session and up for discussion and possible filing at the March 2014 Commission meeting.

NOVAS - Notice of Violation and Settlement

The Notice of Violation and Settlement (NOVAS) is a way to resolve some gambling rule violations without going through the full administrative process. A NOVAS is issued directly by a gambling field agent to a licensee at the time of the violation. The written notice outlines the violation and how to correct it. Fines range between \$200 and \$500.

If a licensee does not correct the violation and pay the fine within 15 days, we will take administrative action against their gambling license.

Following are NOVAS Issued During July, August and September 2013

House-Banked Card Rooms		Organizations	
Allowed a minor to gamble		Failed to timely submit activity report	
Casino Caribbean	Kirkland	American Legion 0014	Langley
Drift on Inn	Shoreline	City Hall Saloon	Enumclaw
Failed to account for table inventory		Duchess Tavern	Seattle
Club Hollywood Casino	Shoreline	FOE 3358	Granite Falls
Failed to ensure surveillance cameras were functioning properly		FOE 3480	Orting
Lancer Lanes Casino	Clarkston	Goofy's Sports Bar	Seattle
Failed to meet Player Supported Jackpot deposit and reconciliation requirements		Herb's	Friday Harbor
Kegler's Wildcard Casino	East Wenatchee	Johnny's Dock Restaurant	Tacoma
		Kelly's Restaurant	Newport
		La Conner Stationhouse Restaurant	La Conner
		Lantz's Northwest Passage	Aberdeen
		Marco Polo Bar and Grill	Seattle
		Sea Hag Bar and Grill	Ilwaco
		Silver Lake Lounge	Medical Lake
		The Oregon Way	Longview
		Town Bar and Grill	Mansfield
		VFW 7392	Oak Harbor
		Ynot Sports Pub and Grill	Everett
		Failed to renew license in a timely manner	
		5 T's Restaurant and Lounge	East Wenatchee
		Failed to maintain monthly records	
		American Legion 0009	Stanwood
		Allowed a minor to gamble	
		The Hideaway	Shoreline
		Distributor Representative	
		Failed to timely submit activity report	
		H and H Pull Tab	Yakima

NOVAS Continued

Card Room Employees

Failed to follow internal controls – Accurate tip reporting		Allowed a minor to gamble	
Allena Im	Kegler’s Wildcard Casino, East Wenatchee	Annette Willard	The Hideaway, Shoreline
Brandee Higgins	Aces Casino, Spokane	Brian Sevaaetasi	Golden Nugget Casino, Tukwila
Channy Gaither	Macau Casino, Lakewood	Darren Nygaard	Freddie’s Casino, Renton
Cory Easley	Buzz Inn Casino, East Wenatchee	Gregory Tanning	Drift on Inn Casino, Shoreline
Daniel Spier	Macau Casino, Lakewood	John Koval	The Hideaway, Shoreline
David Dvorak	Kegler’s Wildcard Casino, East Wenatchee	Kent Willard	The Hideaway, Shoreline
Glory Mackenna	Buzz Inn Casino, East Wenatchee	Thuy Ngo	Palace Casino, La Center
Heng Touch	Buzz Inn Casino, East Wenatchee		
James Howard	Buzz Inn Casino, East Wenatchee	Internal control violation	
James Clark	Kegler’s Wildcard Casino, East Wenatchee	Jason Antonides	Club Hollywood Casino, Shoreline
Janis Stiverson	Buzz Inn Casino, East Wenatchee		
Jill May	Buzz Inn Casino, East Wenatchee		
Junji Xia	Macau Casino, Lakewood		
Korina Zamudio	Buzz Inn Casino, East Wenatchee		
Mary Kimber	Buzz Inn Casino, East Wenatchee		
Matthew Lawson	Buzz Inn Casino, East Wenatchee		
Matthew Weyenberg	Buzz Inn Casino, East Wenatchee		
Michael Stacy	Kegler’s Wildcard Casino, East Wenatchee		
Michael Long	Kegler’s Wildcard Casino, East Wenatchee		
Mickel Kitchen	Riverside Casino, Tukwila		
Neang Traore	Kegler’s Wildcard Casino, East Wenatchee		
Parris Giard	Buzz Inn Casino, East Wenatchee		
Rachelle Grk	Buzz Inn Casino, East Wenatchee		
Renee Long	Kegler’s Wildcard Casino, East Wenatchee		
Tanya Mckean	Buzz Inn Casino, East Wenatchee		
Thomas Lee	Aces Casino, Spokane		
Thonyrose Tibi	Macau Casino, Lakewood		
Tia George	Buzz Inn Casino, East Wenatchee		
Viengkhone Thavixay	Macau Casino, Lakewood		
Yianching Saelee	Macau Casino, Lakewood		

Administrative Case Update

A Statement of Administrative Charges or Order of Summary Suspension was issued to the following licensees.

Name	Violation	Case Outcome
Kien Kim, of SeaTac, Card Room Employee (CRE) (formerly employed by Wizards Casino)	<ul style="list-style-type: none"> ● Criminal History 	<ul style="list-style-type: none"> ● The Administrative Law Judge (ALJ) revoked the license.
Tone M. Saechao, of Kirkland, CRE (formerly employed by Club Hollywood Casino)	<ul style="list-style-type: none"> ● Criminal History 	<ul style="list-style-type: none"> ● A Summary Suspension was served and the licensee requested a stay hearing. The ALJ issued an Initial Order Denying the Stay. ● Subsequently, the ALJ revoked the license.
Shawn Karmil, of Everett, CRE (formerly employed by Riverside and Palace Casinos)	<ul style="list-style-type: none"> ● Extension of Credit 	<ul style="list-style-type: none"> ● A Summary Suspension was served and the licensee requested a stay hearing. The ALJ issued an Initial Order Denying the Stay. ● Subsequently, the ALJ revoked Mr. Karmil's license and the licensee submitted a Petition for Review to the five-person commission. ● The Commissioners upheld the ALJ's order revoking Mr. Karmil's license.
Galaxy Gaming, Inc., Las Vegas, Nevada	<ul style="list-style-type: none"> ● Failure to Disclose 	<ul style="list-style-type: none"> ● The licensee requested a hearing. ● A pre-hearing conference was held on May 25, 2012. ● An administrative hearing was scheduled for January 14-18, 2013, continued to June 10-14, 2013, and continued again to September 23-27, 2013. ● A Settlement Agreement was entered that included a dismissal of the administrative charges and reimbursement of \$109,000 in costs to the Commission.
Sean A. Skipwith, of Tacoma, CRE (formerly employed by Macau Casino)	<ul style="list-style-type: none"> ● Fines, Fees, and Failures to Appear (FTA) 	<ul style="list-style-type: none"> ● The ALJ issued an Initial Order revoking Mr. Skipwith's license. ● The licensee submitted a Petition for Review. ● The Commissioners decided to hold the matter over to the March 2013 Commission meeting due to Mr. Skipwith filing bankruptcy. ● The licensee did not appear at the March 2013 Commission meeting and the Commission entered an order revoking his license. ● The licensee requested a Petition for Reconsideration, which the Commissioners denied.

Administrative Case Update

A Statement of Administrative Charges or Order of Summary Suspension was issued to the following licensees.

Name	Violation	Case Outcome
Angela Maya, of Kennewick, CRE (formerly employed by Casino Caribbean)	<ul style="list-style-type: none"> Fines, Fees, and FTA's 	<ul style="list-style-type: none"> The licensee agreed to a ten-day suspension, with three days deferred for one year, and seven days served. In addition, the licensee agreed to make regular payments and that any increase in the amount of her court-ordered fines and fees will likely result in revocation of her license.
Malika Oeun, of Tacoma, CRE (formerly employed by Macau Casino)	<ul style="list-style-type: none"> Fines, Fees, and FTA's 	<ul style="list-style-type: none"> The licensee quashed his warrant, made a substantial payment towards his fines and fees, and agreed to a ten-day suspension, with three days deferred for one year and seven days served.
Lilac Lanes and Casino, Spokane	<ul style="list-style-type: none"> Internal Control Violations Discrimination against employees Allowing person to gamble while intoxicated 	<ul style="list-style-type: none"> The licensee agreed to a 20-day suspension, with 15 days deferred for two years, and five days vacated by a payment of fines and costs totaling \$15,370. In addition, Rick Provost, co-owner, is prohibited from managing or operating the licensee for two years, from entering the card room or food & beverage business, and from profiting from gambling activities.
Diamond Lil's, Renton	<ul style="list-style-type: none"> Player Supported Jackpot (PSJ) Violation 	<ul style="list-style-type: none"> The licensee agreed to a 15-day suspension, with 13 days deferred for one year, and two days vacated by paying a fine and administrative costs in the amount of \$7,745. In addition, the licensee agreed to pay for a follow-up inspection.
Nicholas L. Lang, of Arlington, CRE/Class III Employee (formerly employed by The Hideaway and Stillaguamish Tribe)	<ul style="list-style-type: none"> Theft 	<ul style="list-style-type: none"> A Summary Suspension was served and the certified employee/licensee requested a stay hearing. The ALJ denied the request for stay. The certified employee/licensee subsequently surrendered both his certification and license.
Fady N. Salib, of Tacoma, Class III Employee (formerly employed by the Puyallup Tribe)	<ul style="list-style-type: none"> Theft 	<ul style="list-style-type: none"> The ALJ revoked Mr. Salib's certification.
Catheryn B. Abella, of Tacoma (formerly employed by Wizards Casino)	<ul style="list-style-type: none"> Theft 	<ul style="list-style-type: none"> The licensee did not request a hearing, and a Default Order was entered revoking Ms. Abella's license.

Administrative Case Update

A Statement of Administrative Charges or Order of Summary Suspension was issued to the following licensees.

Name	Violation	Case Outcome
Zhong, Lei, Renton, of Renton, CRE/Class III Employee (formerly employed by Riverside Casino and Snoqualmie Tribe)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● A Summary Suspension was served and the certified employee/licensee requested a stay hearing. The ALJ denied the request of stay. ● The certified employee/licensee subsequently agreed to surrender both her license and certification.
Ervin S. Osorio, of Toppenish, Class III Employee (formerly employed by the Yakama Nation)	<ul style="list-style-type: none"> ● Criminal History 	<ul style="list-style-type: none"> ● The certified employee did not request a hearing, and a Default Order was entered revoking Mr. Osorio's certification.
Tiffany K. Bixby, of Sedro Woolley, CRE (employed by Goldie's Casino)	<ul style="list-style-type: none"> ● Alleged Theft 	<ul style="list-style-type: none"> ● The licensee requested a hearing. ● Upon further review, the Commission Director later Dismissed the case Without Prejudice.
Mario I. Gastelum, of Sunnyside, CRE (formerly employed by RC's Casino)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● The licensee did not request a hearing, and a Default Order was entered revoking Mr. Gastelum's license.
Leng Soeum, of SeaTac, CRE/Class III Employee (employed by the Riverside Casino, formerly employed by the Snoqualmie Tribe and the Macau Casino)	<ul style="list-style-type: none"> ● Under-reported Tips 	<ul style="list-style-type: none"> ● The certified employee/licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the certified employee/licensee agreed to accurately report all tips received.
Yuan Wang, of Bellevue, CRE and Class III Employee (employed by Tulalip Tribe and formerly employed by Drift on Inn)	<ul style="list-style-type: none"> ● Under-reported Tips 	<ul style="list-style-type: none"> ● The certified employee/licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the certified employee/licensee agreed to accurately report all tips received.
Yuchan, Chen Yu, of Seattle, CRE (formerly employed by Drift on Inn)	<ul style="list-style-type: none"> ● Under-reported Tips 	<ul style="list-style-type: none"> ● The licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days vacated by payment in the amount of \$500. In addition, licensee agreed to accurately report all tips received.
Ai H. Pan, of Bellevue, CRE (employed by Great American and Silver Dollar Casinos)	<ul style="list-style-type: none"> ● Under-reported Tips 	<ul style="list-style-type: none"> ● The licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, licensee agreed to accurately report all tips received.

My Account

My Account was launched in May 2013 and is designed to make it easier for our licensees to do business with us and to better connect us with all of our customers. *My Account* is for both licensees and non-licensees.

To access *My Account*, click on “Sign In/My Account” located at the top right corner of our website. For questions or help signing in, call (360) 486-3440, ext. 2332 or e-mail: AskUs@wsgc.wa.gov.

E-Mail Updates: To subscribe to e-mail updates in *My Account*, click “Update Account Settings” and choose which notifications you want to receive. E-mail updates are a great way to get information without having to visit our website to see if new information is posted.

My Account is for Licensees:

Each licensee has a *My Account* and about 70% of licensees have signed into their accounts. If you have not yet signed in to your *My Account*, now is the time. You can conduct most gambling related business via your personalized *My Account*. Here are a few tools and services available in *My Account*:

- A personalized calendar with license renewal due dates;
- Commercial operators can renew their gambling license and their employees’ gambling licenses by completing renewal applications and paying licensing fees in *My Account*.
- Pay second-half license fee payment.
- Find contact information for the gambling agent assigned to their licensed business.
- Update their contact information.
- E-mail updates.
- Pay NOVAS fines.
- File their activity report and view past activity reports.

My Account is for Non-licensees:

Non-licensees can open a *My Account* and subscribe to e-mail updates for our newsletters, Commission meeting agendas and rule-making.

Stay Connected with Us

We recently launched a redesigned website and hope you find it more user friendly and easier to navigate.

The Stay Connected buttons from our “old” website continue to be available on the new website. With just one click, these buttons let you e-mail us, find answers to frequently asked questions, follow us on Twitter, and more.

When you have a few minutes, please visit our new website, let us know what you think about it and any ideas you have to make it easier to use. We want to know what you think, we want to stay connected with you.



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WESTERN REGIONAL CONFERENCE ON PROBLEM GAMBLING AWARENESS
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April 23–26, 2014



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- Clinical/Behavioral
- Community/Culture
- Prevention/Outreach

Thank you to our 2014 Contributing Partners!

Oregon Health Authority
Oregon Council on Problem Gambling



www.evergreencpg.org | 360.352.6133 | info@evergreencpg.org

WASHINGTON STATE GAMBLING COMMISSION
2014 Commission Meeting Schedule

January 16 & 17

Meeting is a week later than usual.

Comfort Inn Conference Center
1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

February 13 & 14

Comfort Inn Conference Center
1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

March 20 & 21

Meeting is a week later than usual.

Comfort Inn Conference Center
1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

April 10 & 11

Vancouver Heathman Lodge
7801 NE Greenwood Drive
Vancouver, WA 98662 – (360) 254-3100

May 8 & 9

Doubletree by Hilton/Phoenix Inn (Tentative)
415 Capitol Way North
Olympia, WA 98501 – (360) 570-0555

June

NO MEETING

July 11 (One-day Only)

Grand Mound Great Wolf Lodge
20500 Old Highway 99 SW
Grand Mound, WA 98531 – (360) 273-7718

August 14& 15

Comfort Inn Conference Center
1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

September 11& 12

Comfort Inn Conference Center
1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

October 9& 10

Spokane Davenport Hotel
10 South Post Street
Spokane, WA 99201 – (509) 455-8888

November 13& 14

Comfort Inn Conference Center (Tentative)
1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

December

NO MEETING

Washington State Gambling Commission

Mailing Address: P.O. Box 42400, Olympia, WA 98504-2400

Location: 4565 7th Avenue SE, Lacey, WA 98503
 PRSRT STD
 US POSTAGE PAID
 WA STATE DEPT
 OF PRINTING 98501

Website: wsgc.wa.gov
E-mail: AskUs@wsgc.wa.gov
Twitter: WAGambling

For Operational or Regulatory Questions, please call our field office closest to you.

Everett	(425) 304-6300	Tacoma	(253) 671-6280
Kennewick	(509) 521-8070	Vancouver	(360) 576-6012
Renton	(425) 277-7022	Wenatchee	(509) 663-9660
Spokane	(509) 325-7900	Yakima	(509) 325-7900

Headquarters – Lacey
Toll-free in-state (800) 345-2529 (360) 486-3440 TDD: (360) 486-3637

Division	Extension	Division	Extension
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Administrative Charges/Hearings	3465	Media Questions	3466 or 3463
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Our Mission:
Protect the Public By Ensuring that Gambling is Legal and Honest.