

# CARD ROOM CONNECTION

OFFICIAL NEWSLETTER OF THE WASHINGTON STATE GAMBLING COMMISSION  
FOR CARD ROOM OPERATORS AND CARD ROOM EMPLOYEES

January - July 2013 Edition

## Proposed License Fee Increase in 2014

**We are asking for your feedback on a proposed license fee increase.**

After much discussion and consideration, staff asked the Commissioners to consider agency request legislation for a 5% license fee increase to be effective July 1, 2014.

The Commissioners and staff recognize the impact a fee increase will have on businesses and individuals. The decision to consider a fee increase came only after an extensive budget review and considering all other options.

We would like to get your feedback on a proposed 5% license fee increase, which is the purpose of this article.

*(Continued on page 5)*

## Card Room Employees Must Accurately Report All Tips

By: Greg Thomas, Program Manager, Northwest Regional Field Office

Are you a card room employee that receives tips? If you answered yes, this article is for you, as well as your employer. Are you accurately reporting tips? If you answered yes, keep up the good work. If you answered no, that's a problem because you are violating WAC 230-15-475.

As a card room employee, you must accurately report all tips to your employer as described in their internal controls. Your employer must have procedures in place to ensure tips are reported accurately.

*(Continued on page 2)*

## Farewell Director Day



Director Rick Day announced at the February 2013 Commission meeting he would resign effective March 15, 2013.

Rick was appointed Director in August 2001. Rick began his law enforcement career as a police officer in Montana. He has worked in the criminal justice system for over 30 years. About 20 of those years have been in state law enforcement-regulatory work involving tobacco, liquor, and gambling investigations.

The Commissioners and staff wish Rick the best in his new position as the first Director of the Massachusetts Gaming Commission, a newly created agency.

## David Trujillo Appointed Director



David Trujillo was appointed Executive Director in a unanimous vote of the five citizens that serve as Commissioners.

When the Commissioners announced their decision at their public meeting on June 19, 2013, they said David's background with the Commission was impeccable and it was an easy choice selecting him as the Commission's new Director. He served as interim Director from February 2013 until his appoint as director in June.

The Commissioners praised David for his professionalism, knowledge of the agency, and thoughtfulness. David has been with the agency for 21 years. He has served in nearly all agency programs, including licensing, field operations, investigations, and for the past 3½ years, as Deputy Director. [Click here for David's full bio.](#)

## Commissioner Changes

### Welcome Commissioner Stearns



Chris Stearns was appointed as a Commissioner in May 2013 by Governor Inslee to replace Commissioner Michael Reichert.

Commissioner Stearns is from the Navajo Nation and practices Native American law with Hobbs, Straus, Dean & Walker LLP. Commissioner Stearns has spent his career working in Native American public policy and served as Indian Affairs Director under Energy Secretary Bill Richardson, Democratic Counsel to the U.S. House Committee on Natural Resources under Chairman George Miller, Deputy Counsel to the U.S. House Native American Affairs Subcommittee, North Dakota State Campaign Director for Vice President Al Gore, and Political Advisor to Tex Hall, President of the National Congress of American Indians.

Commissioner Stearns is active in his community, serving two terms as Chairman of the Seattle Human Rights Commission and is also on the Board of Directors of the Seattle Indian Health Board. He is a graduate of Williams College and Cornell Law School.

### Farewell Commissioner Reichert



Michael Reichert was appointed as a Commissioner July 2009 by Governor Gregoire. He resigned effective January 12, 2013.

Commissioner Reichert is the President of Catholic Community Services of Western Washington and the Archdiocesan Housing Authority.

He is an enrolled member of the Minnesota Chippewa Tribe, White Earth Indian Reservation.

We have appreciated Commissioner Reichert's valuable input, including providing tribal training to staff. We wish him the best with his future projects.

### Farewell Commissioner Ellis



John Ellis was appointed as a Commissioner February 2005 by Governor Gregoire; his term expired June 30, 2013.

He served as Commission Chair for four years and Vice-Chair for one year.

Governor Inslee recognized Commissioner Ellis in a letter which was read at the May 2013 Commission meeting. Governor Inslee thanked Commissioner Ellis for the considerable time and energy he devoted to the Commission. Governor Inslee said "the personal responsibility you took to make sure the Gambling Commission operated with transparency and responsiveness for the citizens of the state of Washington is to be applauded."

We appreciate the leadership and thoughtfulness Commissioner Ellis brought to the Commission. He will be missed.

## Card Room Employees Must Accurately Report All Tips Continued

*(Continued from page 1)*

House-banked card games licensee must:

- Ensure tips are controlled so only authorized employees receive tips, that tips are properly accounted for, and that tips are maintained separately from all other gambling funds; and
- Establish and implement procedures to ensure card room employees are accurately reporting tips.

Gambling Agents have been reviewing card room internal controls to verify procedures are in place to ensure tips are accurately counted, recorded, and reported.

If you under-report tips or your employer doesn't have tip reporting procedures in place, we may take administrative action against your license and/or your employer's gambling license. See [WAC 230-15-475](#) for details on tip reporting requirements.

For questions, please contact your local gambling agent.

## My Account is for Everyone!

By: Collene Engle, Licensing Operations Division

In May, we began offering a new online feature, My Account, to all licensed commercial and nonprofit organizations. With one log-in through My Account, licensees can:

- Submit activity reports.
- View activity reports previously submitted.
- Update contact information.
- Submit organizational and employee applications with one electronic payment.
- Get contact information for your gambling agent.
- Sign-up to get e-mail notifications of upcoming Commission meetings, proposed rule changes, and new editions of our licensee newsletters.

You may have multiple logins and users for the same My Account. As we add more online processes, licensing applications specific to your business will appear in your My Account.

### ***All Licensees Should Have a My Account:***

If you don't have one yet, create a My Account today! Please note: We may have created an My Account for you already, if you:

- Are currently licensed;
- Have held a license;
- Have filed an activity report online; or
- Submitted an application online.

To see if we created a My Account for you, click on the **Sign In** tab in the upper right-hand corner of our website. Enter your organization number or e-mail address you previously gave us and the password you use to log-in to file your activity reports or create online applications. If you don't have a password or forgot your password, click on *Can't access your account?* to reset your password.

### ***My Account is for Everyone!***

Anyone can create a My Account and sign-up to receive e-mail notifications of newsletters, Commission meetings, and rule-making. E-mail notifications are a great way to get information without having to visit our website to see if new information is posted. Create a My Account by clicking on "Sign In" in the upper right corner of our web page. After you register, you will receive a confirmation e-mail to activate your new account.

For questions about My Account:

- Call: (360) 486-3440, extension 2332; or
- E-mail: [AskUs@wsgc.wa.gov](mailto:AskUs@wsgc.wa.gov)

## Coming Soon

### New Streamlined Card Game Forms

By: Eastern Regional Field Office

Did you know card game licensees must prepare all records in the format we require ([WAC 230-15-190](#))?

New recordkeeping forms will be coming out soon for all house-banked card rooms (HBCR) and card rooms with a Class F endorsement (Class F).

Last year, we began a project to review and update all recordkeeping forms used by HBCRs and Class F card rooms. The last time these forms were revised was in 2000.

This new project was designed to save you time by:

- Updating and simplifying card room recordkeeping forms;
- Combining forms to reduce reporting duplications;
- Eliminating the reporting of unnecessary information;
- Deleting unnecessary forms; and
- Developing better instructions to help you complete the forms more easily.

Here are a few examples of some changes to recordkeeping forms you can expect to see:

- The monthly income summary now includes a column for tournament entry fees (HBCR and Class F);
- The master games report now has a row to record the amount of the drop for the poker rake and player-supported jackpot (HBCR with Class F); and
- The player-supported jackpot (PSJ) daily record and the daily card room record (Class F) were combined.

We are working with a card room industry group to get their comments on the revised forms. After we receive their input, the new forms will be finalized and posted on our website in October.

After the forms are posted, you will be able to download them at [www.wsgc.wa.gov](http://www.wsgc.wa.gov) and start using them. We will give you time to transition to the new forms and use up your existing inventory of forms.

For questions, please contact your local gambling agent.

## 2013 Legislative Update

By Amy B. Hunter, Legislative Liaison

The 2013 Legislative Session ended on June 29. The Gambling Commission did not request any legislation this session. A handful of gambling-related bills were introduced. This was year one of the two-year cycle. Therefore, a few of the bills that died in the 2013 Session will be available to be considered again in the 2014 Session without having to be reintroduced.

### **New law passed and became effective July 28, 2013:**

#### **ESSB 5723 – Authorizing “enhanced” raffles conducted by bona fide charitable or nonprofit organizations serving individuals with intellectual disabilities.**

This new law will assist bona fide charitable or nonprofit organizations whose primary purpose is serving individuals with intellectual disabilities. These organizations will be able to conduct “enhanced” raffles under certain conditions if the raffle is approved by the five-person Commission. The law authorizes a grand prize worth up to \$5 million and allows raffle tickets to be sold for up to \$250 per ticket (the normal limit is \$100). The law allows associated entries and drawings, including “refer a friend,” “early bird” and “multiple ticket” drawings. The organizations are allowed to use call centers and/or hire consultants, if licensed by the Commission; normally call centers and consultants are not allowed. The Commission is required to make a report to the legislature on the results of the raffles, including revenue generated. The law expires June 30, 2017, meaning a new bill would have to be introduced for “enhanced” raffles to continue after then.

#### **Three gambling-related bills died, after having legislative hearings.**

##### **ESSB 5552 - Gambling Intercept Program.**

This bill would create a gambling payment intercept program, which is geared at parents who have gambling winnings and owe child support. A similar bill was introduced in the past. There is an intercept program for winners of the state lottery. This bill would require gambling licensees to check DSHS’ system to see if a parent is behind in child support before paying them their gambling winnings; the check of the system would be tied to the filing of the federal W2G form, not to every winning. The licensee could withhold an administrative fee of 3% of the past due amount or \$100, whichever is less. The bill allows the Commission to suspend a license or impose a monetary fee for licensees that don’t comply. Last, the bill would require the Gambling Commission to include gambling payment intercept programs when the Commission is negotiating tribal gaming compacts.

##### **HB 1295 - Modifying the powers and duties of the gambling commission. (Commissioners took a position against the bill at their May meeting).**

The bill gives some of the Commission’s powers and duties in RCW 9.46.070 to the legislature. The bill states: “The legislature retains sole authority for approval of any expansion or enhancement of the scope and manner of approved gambling activities, and any increase in the maximum wager, money, or other thing of value that may be wagered or contributed by a player in any gambling activities subject to this chapter.” From a practical point, this would mean that many changes and approvals that can be accomplished by rule or by Commission staff now would instead need to be introduced as bills to the legislature.

##### **HB 1824 - Reducing the penalty for a person conducting unlawful internet gambling in his or her primary residence for recreational purposes. (Commissioners took a “neutral” position on the bill and asked staff to pass on to the respective legislative committee that the Commission’s enforcement efforts have been focused on Internet gambling providers).**

This bill decreases the penalty, from a class C felony to a class 3 civil infraction, for conducting unlawful internet gambling when done in one’s home for recreational purposes. A civil infraction is a \$103 fine, after statutory assessments are factored in. A similar bill was introduced in 2007.

If you'd like to read more about these bills, they are easy to access on the legislative home page at <http://apps.leg.wa.gov/billinfo/>. Just put in the 4 digit number.

If you have questions, please contact Amy B. Hunter, Legislative Liaison, at (360) 486-3463 or by e-mail at [Amy.Hunter@wsgc.wa.gov](mailto:Amy.Hunter@wsgc.wa.gov).

## Proposed License Fee Increase in 2014 Continued

(Continued from page 1)

**The fee increase will be discussed at the upcoming September 2013 Commission meeting. You are encouraged to attend the September meeting and share your comments.**

You may also submit your comments in writing. If your comments are received before **August 23**, the Commissioners will have them in time to consider at the September meeting.

At the September meeting, the Commissioners will decide whether to send the proposal to the Governor's Office for consideration. If they vote yes, a rule change to increase fees will be up for discussion and possible filing at the October Commission meeting.

### **Agency Request Legislation 2014 Legislative Session**

If, at their September meeting, the Commissioners vote to send the proposal to the Governor's Office, the Governor's office will decide if the Commission may pursue a fee increase as "agency request legislation." All fee increases must be approved by the state legislature.

### **Final Step in the Process April 2014**

If the fee increase is ultimately approved by the state legislature during the 2014 legislative session, the Commissioners would take final action on a fee increase at their April 2014 public meeting. We anticipate the Commissioners would vote to approve the increase to become effective July 1, 2014; however, the Commissioners will have all stakeholder input, including your comments, for consideration at that meeting and could adjust the fee increase based on those comments.

### **How You Can Share Your Comments**

- Attend the September Commission meetings (see page 8 for meeting schedule).

If you can't attend the September Commission meeting, please submit your comments by August 23, 2013.

- Take a survey on our website:  
[www.wsgc.wa.gov](http://www.wsgc.wa.gov).
- E-mail: [Mark.Harris@wsgc.wa.gov](mailto:Mark.Harris@wsgc.wa.gov)
- U.S. Mail:  
Mark Harris, Assistant Director  
Field Operations  
WA State Gambling Commission  
P.O. Box 42400, Olympia, WA 98504-2400



### **Background**

The Gambling Commission is a non-general fund agency, meaning the agency receives no general taxes for funding. Funding comes from licensing fees, regulatory fees, and reimbursements from Tribal governments.

The last license fee increase was in 2008. We have worked hard to reduce expenses by cutting staff and streamlining and eliminating processes. We have also been using federal seizure/forfeiture funds to cover some expenses. Unfortunately, these forfeiture funds will be used up in 2015. Even with our cost saving measures, a fee increase will be needed in 2014 to fund basic operations.

### **How You Can Keep Updated**

You may visit our website during the next few months for updates. The next edition of this newsletter will be published mid-January 2014 and will include a summary of comments received, highlights of the September Commission meeting, and whether the Commissioners will ask the legislature for a fee increase in 2014.

“Please submit  
your comments  
by August 23”

## Recently Adopted Rule Changes

### Reporting Changes within 30 Days

WAC 230-06-080 Reporting changes to application information and submit updated documents and information.

Effective Date: July 1, 2013

Administrative Order: 686

The Commissioners approved an amendment to clarify that licensees must report new and updated information to us within 30 days. This information includes, but is not limited to, changes in articles of incorporation or bylaws, contracts that relate to gambling activities, and cash contributions.

### Paying Player-Supported Jackpot Prizes

WAC 230-15-405 Paying out prizes on a player-supported jackpot.

Effective Date: February 11, 2013

Administrative Order: 683

The Commissioners approved a house-banked card room's request to increase the amount of payout in chips or cash for player-supported jackpot prizes from \$2,500 to \$5,000. The amendment makes it easier for card rooms to pay jackpot winners in a timely manner. Card rooms would no longer have to issue a check for amounts between \$2,500 and \$5,000; they could pay the prize immediately in cash or chips rather than a check. The change also reduces the need to call in an off-duty card room employee to issue checks.

### Performing Maintenance on Gambling Equipment

New Section: WAC 230-16-151 Gambling equipment connecting to external tools for standard maintenance.

Effective Date: February 11, 2013

Administrative Order: 684

The Commissioners approved a manufacturer's request to connect external tools to card shufflers, ace finders and similar card game equipment to conduct standard maintenance. Standard maintenance includes reviewing event logs for software errors, installing card libraries and configuring touch screen calibrations. The maintenance must be performed by a licensed representative. Only the card game equipment and external tool can be connected to each other. Connecting to the Internet or any other equipment or network is not allowed.

### Progressive Jackpots

WAC 230-15-685 Restrictions on progressive jackpots.

Effective Date: July 19, 2013

Administrative Order: 688

The Commissioners approved an amendment to clarify that licensees may connect progressive jackpots offered on the same card game on multiple tables within the same licensed location.

## Recently Adopted Rule Change

### Fingerprinting

WAC 230-06-060 Fingerprinting.

Effective Date: September 9, 2013

Administrative Order: 690

The Commissioners approved a rule change to:

- Clarify for all applicants and licensees those persons who are required to submit fingerprints to us and undergo a national criminal history background check; and
- Outline which applicants and licensees are not required to submit fingerprints and undergo a national criminal history background check; and
- Outline persons subject to the national criminal history background check taking into consideration the nature, character, size and scope of the gambling activities; and
- Clarify we may fingerprint substantial interest holders when we have information they may not be qualified for licensure or to participate in a gambling activity.

## Final Action Taken on a Petition from the Public

### Connecting "Envy" and "Share the Wealth" "Bonus Features" at a House-Banked Card Room

WAC 230-15-040 Requirements for authorized card games.

WAC 230-15-685 Restrictions on progressive jackpots.

In April 2012, the Commissioners filed a petition for rule change submitted by Rockland Ridge, a licensed gambling service supplier, and Galaxy Gaming, a licensed manufacturer, to connect "envy" and "share the wealth" "bonus features" among different card games and different tables within a house-banked card room (a similar petition was filed in April 2011 and denied at the February 2012 meeting due to regulatory and policy concerns). The second petition (filed in April 2012) was discussed at five Commission meetings and placed on hold twice. In March 2013, the petitioners revised their petition to no longer connect multiple game types. The revised petition would have allowed "envy" and "share the wealth" bonus features to be connected over multiple tables on the same game. At their April 2013 meeting, the Commissioners voted as follows on the proposed amendments:

WAC 230-15-040 the vote was 2:2.

- This means the petitioner's request to connect "bonus features" of the same game over multiple tables was not approved.
- WAC 230-15-685 the vote was 4:0 to approve the proposed housekeeping amendment to that clarify licensees may connect progressive jackpots offered on the same card game on multiple tables within the same licensed location.

## Rule Changes Under Review

### Up For Final Action at the September 2013 Commission Meeting

#### Two-Part Payment Plan

WAC 230-05-015 Two-part payment plan for license fees. This proposed amendment adds language to clarify licensees that use the two-part payment plan must submit their second half payment. Language was added to clarify that we may take action against other licenses you hold or refer the debt to collections, or both.

### Up For Discussion and Possible Filing at the September 2013 Commission Meeting

#### Mini-Baccarat

WAC 230-15-040 Requirements for authorized card games.

We have received a petition for rule change requesting that for the game Mini-Baccarat, players be allow to make an optional wager on the player’s hand winning the next three consecutive games, or the banker’s hand winning the next three consecutive games.

#### Housekeeping

WAC 230-15-040 Requirements for authorized card games.

Staff is proposing several changes to this rule which will bring agency rules in-line with current practice. It also adds needed definitions for separate wager, bonus features and envy and share the wealth bonus features.

### September 2013 Study Session

#### Background Checks on Landlords of House-Banked Card Rooms

WAC 230-03-061 Fingerprinting persons holding an interest in the building of a house-banked card room. This proposed new rule ensures the WAC is consistent with RCW 9.46.070(7) by requiring persons holding an “interest” in a building used for a gambling activity to undergo background checks. The rule describes “an interest” in a building used for a gambling activity as at least 51%, or less than 51% “interest in the building” when there is actual or potential influence or control of the operation of a house-banked card room. House-banked card rooms that currently hold a license would be exempt, unless there is a change in persons holding an interest in the building or the house-banked card room changes location. This rule change was filed for discussion in July. At their August 2013 meeting, the Commissioners asked staff to work more with the card room industry and report back after the September Commission meeting.

## The Following House-Banked Card Rooms Successfully Passed Underage Gambling Inspections October 2012 through March 2013

Cadillac Island Casino	Longview
Caribbean Card Room	Kirkland
Chip’s Casino	LaCenter
Club Hollywood Casino	Shoreline
Crazy Moose Casino	Mountlake Terrace
Drift on Inn Casino	Shoreline
Goldie’s Casino	Shoreline
Last Frontier	LaCenter
New Phoenix	Vancouver
Palace Casino	Vancouver
Red Dragon	Mountlake Terrace
Royal Casino	Everett
Silver Dollar Casino	Mill Creek

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**Presentations:**  
We offer education and public awareness presentations to schools and a wide variety of community and professional groups. E-mail us at: [Presentations@wsgc.wa.gov](mailto:Presentations@wsgc.wa.gov)

## Rule-Making Process and How You Can Comment

This article explains how you can comment on proposed rule changes or share your ideas for new rules. Proposed rule changes are generally discussed at one or two informal Study Sessions and two or more formal Commission meetings.

Study Sessions and Commission meetings are open to the public. You are invited to attend and share your comments on proposed rule changes.

**Commission meetings** are usually held the second Thursday and Friday of each month (meetings are not held June and December). Please check our website as meeting dates get closer, as meetings are sometimes changed to a one-day meeting.

**Study Sessions** are typically held Thursday mornings before Commission meetings (10:30 a.m. to noon, unless it's a one day Commission meeting, then they will begin earlier in the day). Study Sessions are informal meetings that provide an opportunity for you to meet with staff and discuss current issues, proposed rule changes, enforcement questions, and legislative bills.

Proposed changes are discussed at a Study Session (first month) before the rule is Up for Filing at a Commission meeting.

The next month (second month), proposed rule changes are Up for Filing at a Commission meeting and the Commissioners generally vote to file proposed changes for further discussion.

The next month (third month), proposed rule changes are discussed at Study Session again.

The next month (fourth month), the proposed rule change is Up for Final Action at a Commission meeting where the Commissioners will decide whether to adopt the proposed change or not. Any additional comments from staff, licensees, and the public are discussed at this meeting. If additional time is needed to determine final action, the Commission, staff, a petitioner, or a member of the public can request the rules be held over to the next meeting for further discussion.

### Send Us Your Comments:

If you can't attend a meeting and want to comment on a rule change, send your comments to:

Washington State Gambling Commission  
Attention: Rules Coordinator  
P.O. Box 42400,  
Olympia, WA 98504-2400  
E-mail: [RulesTeam@wsgc.wa.gov](mailto:RulesTeam@wsgc.wa.gov)

For detailed information about rule changes under review at Study Sessions and Commission meetings, visit our website at [www.wsgc.wa.gov](http://www.wsgc.wa.gov) and select Public Meetings. Meeting agendas and detailed information are posted about ten days before each meeting.

Sign-up to have a meeting agendas e-mailed to you as soon as they are posted on our website. Just create a "My Account" to set up this e-mail notification. This way you don't need to check to see if it's posted. You can also sign up to have this newsletter e-mailed to you.

## Commission Meeting Schedule September - December 2013

*About 10 days before each meeting, visit Public Meetings on our website to confirm if the meeting will be one or two days and for meeting start times.*

**September 12 & 13** **Grand Mound  
Great Wolf Lodge**  
20500 Old Highway 99 SW  
Grand Mound, WA 98531  
(360) 273-7718

**October 10 & 11** **Spokane Davenport Hotel**  
10 South Post Street  
Spokane, WA 99201  
(509) 455-8888

**November 14 & 15** **Comfort Inn Conference Center**  
1620 74th Avenue SW  
Tumwater, WA 98501  
(360) 352-0691

**December** **NO MEETING**

## NOVAS - Notice of Violation and Settlement

The Notice of Violation and Settlement (NOVAS) is a way to resolve some gambling rule violations without going through the full administrative process. A NOVAS is issued directly by a gambling field agent to a licensee at the time of the violation. The written notice outlines the violation and how to correct it. Fines range between \$200 and \$500.

If a licensee does not correct the violation and pay the fine within 15 days, we will take administrative action against their gambling license.

### Following are NOVAS Issued During October 2012 through March 2013

Card Room Employees		Card Room Employees (continued)	
<b>Worked with an expired license</b>		<b>Failed to follow internal controls-Accurate tip reporting (continued)</b>	
Jeffrey Feiler	Black Pearl Restaurant and Cardroom, Spokane Valley	Xuan-Dung Nguyen	Silver Dollar Casino, SeaTac
<b>Failed to prevent internal control violations from occurring</b>		Somchai Rodjanapany	Macau Casino, Lakewood
John McNutt	Macau Casino, Lakewood	Sherry Salerno	Macau Casino, Lakewood
<b>Failed to follow internal controls-Violated dealer procedures</b>		Huy Tran	Silver Dollar Casino, SeaTac
Tonya Smith	Blue Mountain Casino, Walla Walla	Loan Vo	Macau Casino, Lakewood
<b>Allowed a minor to gamble</b>		<b>House-Banked Card Rooms</b>	
Sunny Duong	Diamond Lil's, Renton	<b>Multiple internal control and recordkeeping violations</b>	
<b>Extended credit to a casino patron</b>		Joker's Casino	Richland
Benjamin Gibson	Drift on Inn, Shoreline	<b>Allowed a minor to gamble</b>	
Lyly Tan	Drift on Inn, Shoreline	Diamond Lil's Casino	Renton
Daryl Thomas	Drift on Inn, Shoreline	<b>An unlicensed individual installed the digital video recording surveillance system</b>	
Tu-Uyen Tieng	Drift on Inn, Shoreline	Joker's Casino	Richland
<b>Failed to follow internal controls-Accurate tip reporting</b>		<b>Allowed an intoxicated patron to gamble</b>	
Amber Bigby	Drift on Inn, Shoreline	Silver Dollar Casino	SeaTac
Austin Christensen	Silver Dollar Casino, SeaTac		
Vanny Kendall	Silver Dollar Casino, SeaTac		
Trang Le	Macau Casino, Lakewood		
Ya Li	Silver Dollar Casino, SeaTac		
Kim Chi Nguyen	Macau Casino, Lakewood		
Trung Nguyen	Macau Casino, Lakewood		
Tuan Nguyen	Silver Dollar Casino, SeaTac		
Vanny Nguyen	Macau Casino, Lakewood		
Card Room Employees continued in next column			

# Administrative Case Update

A Statement of Administrative Charges was issued to the following licensees:

Name	Violation	Case Outcome
John Coyle, of Seattle, Card Room Employee (CRE), (formerly employed by the Silver Dollar Casino)	<ul style="list-style-type: none"> <li>• CRE operating a card room without a license.</li> </ul>	<ul style="list-style-type: none"> <li>• The licensee requested a hearing, which was held on November 20, 2012.</li> <li>• The licensee failed to appear.</li> <li>• The Administrative Law Judge (ALJ) revoked Mr. Coyle's license.</li> </ul>
Kevin Davis, of Maple Falls, Class III Employee, (formerly employed by the Nooksack Indian Tribe)	<ul style="list-style-type: none"> <li>• Criminal History-pending charges.</li> </ul>	<ul style="list-style-type: none"> <li>• The certified employee did not request a hearing, and a Default Order revoking Mr. Davis' certification was entered at the January 2013 Commission meeting.</li> </ul>
Bao T. Duong, of Seattle, CRE, (formerly employed by Chips, Palace, and Silver Dollar Casinos)	<ul style="list-style-type: none"> <li>• Criminal History.</li> </ul>	<ul style="list-style-type: none"> <li>• The licensee did not request a hearing, and a Default Order revoking Mr. Duong's license was entered at the February 2013 Commission meeting.</li> </ul>
Jason R. Rosman, of Spokane, CRE (employed by Lilac Lanes and Casino)	<ul style="list-style-type: none"> <li>• Failure to Pay Notice of Violation and Settlement (NOVAS) for numerous mistakes involving closing procedures.</li> </ul>	<ul style="list-style-type: none"> <li>• The licensee requested a hearing.</li> <li>• Prior to a hearing being scheduled, the licensee agreed to a seven day suspension that was vacated by paying a \$400 fine, which included the \$200 NOVAS payment and \$200 for investigative costs.</li> </ul>
Chipco International, Yarmouth, Maine	<ul style="list-style-type: none"> <li>• Failure to have a valid Washington State business license.</li> </ul>	<ul style="list-style-type: none"> <li>• The licensee requested a hearing.</li> <li>• Prior to the hearing, the licensee surrendered its license.</li> </ul>
Tin Hat, Kennewick	<ul style="list-style-type: none"> <li>• Failure to submit activity reports.</li> </ul>	<ul style="list-style-type: none"> <li>• The licensee requested a hearing.</li> <li>• Prior to the hearing, the licensee agreed to a 15-day suspension, with three days deferred for two years, and 12 days vacated by a fine of \$1,300.</li> </ul>
Seila L. Sem, of Tacoma, CRE, (formerly employed by Riverside Casino)	<ul style="list-style-type: none"> <li>• Fines &amp; Fees.</li> </ul>	<ul style="list-style-type: none"> <li>• The licensee did not request a hearing, and a Default Order revoking Mr. Sem's license was entered at the February 2013 Commission meeting.</li> </ul>
Austin L. Moses, of Auburn, Class III Employee (formerly employed by the Muckleshoot Indian Tribe)	<ul style="list-style-type: none"> <li>• Fines &amp; Fees.</li> </ul>	<ul style="list-style-type: none"> <li>• The Class III employee requested a hearing.</li> <li>• Prior to a hearing being scheduled, the Class III employee agreed to surrender his certification.</li> </ul>
Dan V. Nguyen, of Renton, CRE (formerly employed by the Royal Casino)	<ul style="list-style-type: none"> <li>• Fines &amp; Fees.</li> </ul>	<ul style="list-style-type: none"> <li>• The licensee requested a hearing.</li> <li>• The ALJ issued an Initial Order revoking his license.</li> </ul>
Wild Goose Casino, Ellensburg	<ul style="list-style-type: none"> <li>• Player-Supported Jackpot Violations.</li> </ul>	<ul style="list-style-type: none"> <li>• The licensee requested a hearing.</li> <li>• Prior to the hearing, the licensee agreed to a 15-day suspension, with 13 days deferred for one year, and two days served.</li> </ul>

# Administrative Case Update

A Statement of Administrative Charges was issued to the following licensees:

Name	Violation	Case Outcome
Patricia K. White, of Spokane, Class III Employee, (formerly employed by the Kalispel Tribe)	<ul style="list-style-type: none"> <li>• Theft.</li> </ul>	<ul style="list-style-type: none"> <li>• The certified employee did not request a hearing, and a Default Order revoking Ms. White's certification was entered at the February 2013 Commission meeting.</li> </ul>
Brian K. Hurst, of Everett, Class III Employee (formerly employed by the Tulalip Tribes)	<ul style="list-style-type: none"> <li>• Theft.</li> </ul>	<ul style="list-style-type: none"> <li>• The Class III employee did not request a hearing, and a Default Order revoking Mr. Hurst's certification was entered at the March 2013 Commission meeting.</li> </ul>
Delia Jones, of Marysville, Class III Employee (formerly employed by the Tulalip Tribe)	<ul style="list-style-type: none"> <li>• Theft.</li> </ul>	<ul style="list-style-type: none"> <li>• The Class III employee did not request a hearing, and a Default Order revoking her certification was entered at the September 2012 Commission meeting.</li> <li>• The Class III employee submitted a Motion to Vacate the Default Order, which was heard at the January 2013 Commission meeting.</li> <li>• On March 14, 2013, the Commission issued a Final Order Denying the Motion. Therefore, the certification remained revoked.</li> </ul>
Jordan L. Medeiros, of Tacoma, CRE (formerly employed by Macau Casino)	<ul style="list-style-type: none"> <li>• Theft.</li> </ul>	<ul style="list-style-type: none"> <li>• The licensee requested a hearing.</li> <li>• The ALJ issued an Initial Order revoking his license.</li> </ul>
Nghi Nguyen, of Lynnwood, CRE (formerly employed by Riverside and Drift on Inn Casinos)	<ul style="list-style-type: none"> <li>• Theft</li> </ul>	<ul style="list-style-type: none"> <li>• A Summary Suspension was personally served on December 26, 2012.</li> <li>• The licensee requested a Stay Hearing. The ALJ issued an order denying the Stay.</li> <li>• The licensee requested a hearing on the merits of the case.</li> <li>• Prior to the hearing, the licensee agreed to surrender his license.</li> </ul>



## OUR MISSION:

**PROTECT THE PUBLIC BY ENSURING THAT GAMBLING IS LEGAL AND HONEST.**

**CALL A GAMBLING FIELD AGENT  
CLOSEST TO YOU FOR REGULATORY  
OR OPERATIONAL QUESTIONS:**

EVERETT	(425) 304-6300
KENNEWICK	(509) 734-7465
PORT ORCHARD	(360) 769-9113
RENTON	(425) 277-7022
SPOKANE/YAKIMA	(509) 325-7900
TACOMA	(253) 671-6280
TOLEDO	(360) 864-4240
VANCOUVER	(360) 576-6012
WENATCHEE	(509) 663-9660

### Commissioners

Mike Amos, Chair  
Margarita Prentice, Vice Chair  
Kelsey Gray  
Chris Stearns  
One position vacant

### Ex-Officio Members

Senator Steve Conway  
One senator position vacant  
Representative Gary Alexander  
Representative Chris Hurst

## Public Service Announcements



Each year, KOMO/Fisher Communications (KOMO) chooses one or two “good causes” to spotlight and for 2013 they chose problem gambling.

In the Fall of 2012, KOMO approached the Evergreen Council on Problem Gambling (Evergreen), a nonprofit organization, asking if they would be interested in collaborating on two problem gambling public service announcements (PSA) in 2013; Evergreen said yes!

Historically, the Commission has supported problem gambling programs, whenever possible. Evergreen asked if we wanted to partner on these PSAs. We said we would be interested, if a gambling enforcement message could be included in the PSAs. Enforcement messages regarding underage gambling and illegal dog fighting were distributed together with information about problem gambling.

Evergreen worked with KOMO to produce these PSAs which were aired on KOMO television and radio stations in both English and Spanish, during the first half of 2013.

Although the PSAs are no longer being aired on KOMO, you can see both the television and radio PSAs on our [website](#).

### Underage Gambling

Kent Phillips, a radio and television personality for KOMO, was featured in both the television and radio PSAs. He spoke about illegal underage gambling and how it can lead to problem gambling.

### Dog Fighting: If you Suspect it, Report it!

There is a form of illegal gambling with a dark and deadly side that takes place right here in Washington State; it's wagering on dog fights.

Not only is dog fighting illegal and cruel, it's linked to illegal gambling and other crimes. This PSA asks if you suspect dog fighting to report it by calling (360) 486-3466. You may be eligible for a \$5,000 reward.



### Washington State Gambling Commission

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