

CARD ROOM CONNECTION

OFFICIAL NEWSLETTER OF THE WASHINGTON STATE GAMBLING COMMISSION
FOR CARD ROOM OPERATORS AND CARD ROOM EMPLOYEES

August-December 2013 Edition

New Commissioner Appointed



Geoff Simpson was appointed as a Commissioner by Governor Inslee in August 2013. Commissioner Simpson is a fire fighter in Kent and a lobbyist for the Washington State Council of Fire Fighters. He has served as the Covington Mayor Pro Tem, a City Council Member, and a Representative

in the Legislature. He was on the Gambling Commission as an ex officio member from 2007 until 2010.

The Gambling Commission was created by the Legislature in 1973. Five citizens are appointed by the Governor to act as part-time Commissioners for a single six-year term. The Commissioners hold ten public meetings each year to vote on new licenses, rule changes, administrative actions, and more.

See page 19 for the 2014 Commission meeting schedule of dates and locations.

Going Paperless 2014 Commission Meetings

In an effort to follow Governor Inslee's Lean Efforts outlined in Results Washington, we are going paperless for the 2014 Commission meetings.

Beginning with the January 2014 meeting, hard copies of the Commission meeting handout packets will no longer be available at the meetings.

Instead, we are asking you to view handout packets on our website. This way, you can print only the pages you find of interest.

Meeting agendas (an outline of what will be discussed) and rule changes under review are posted under Public Meetings about two weeks before each meeting.

(Continued on page 3)

My Account

In the last edition of this newsletter, we introduced *My Account*, a new online account designed to make it easier for our licensees to do business with us and to better connect us with all of our customers. *My Account* is for both licensees and non-licensees.

Licensed businesses and organizations (licensees) can conduct most gambling related business in *My Account* and about 70% of our licensed businesses have accessed their accounts.

Here are a few tools and services available to licensees in *My Account*:

- Personalized calendar with their license expiration dates, renewal due dates, and activity report due dates.
- Make their second-half license fee payment.
- Find contact information for the gambling agent assigned to their business.
- File activity reports and view past activity reports.

(Continued on page 4)

Thank You for Commenting Update on Proposed Fee Increase in 2014

In the last newsletter, we let you know that after much discussion and consideration, staff asked the five-person Commission to consider a fee increase of up to 5% to be effective July 1, 2014. At their September 2013 meeting, the Commissioners approved this request.

In order to get input from our stakeholders, we had an online survey available. This survey was mentioned in our last newsletter. We estimate that through our various outreach efforts, approximately 4,000 readers would have been aware of the survey. About 40 stakeholders took the survey and gave us their thoughts. Two stakeholders were supportive of the increase, two were neutral and the remainder were not in support.

(Continued on page 5)

Ex Officio Members

Four members of the legislature act as ex officio members of the Commission and vote to approve or amend Tribal-State Class III Gaming Compacts. They also serve an important liaison role between the Commission and Legislature. Here are the current ex officio members.



Senator Steve Conway, 29th District, was appointed by Lieutenant Governor Brad

Owen as an ex officio member in February 2013.

He replaced Senator Prentice, 11th District, who served from 1994 to 2012. Margarita Prentice was appointed as a Commissioner in 2012.



Senator Mike Hewitt, 16th District, was appointed by Lieutenant Governor Brad

Owen as an ex officio member in September 2013.

He replaced Senator Delvin, 8th District, who served from 2005 to 2013.



Representative Chris Hurst, 31st District, was appointed by Speaker of the House Frank

Chopp in July 2013.

He replaced Representative Timm Ormsby, 3rd District, who served from 2011 to 2013.



Representative Bruce Chandler, 15th District, was appointed by Speaker of the

House Frank Chopp in December 2013.

He replaced Representative Gary Alexander, 2nd District, who served from 2007 to 2013.

Identity Theft

By: Special Agent Teresa Reed, Field Operations Division, Eastern Region

Identity theft is one of the fastest growing crimes in the United States. Identity theft is a crime where an individual gains access to someone else's personal information, such as a Social Security Number and date of birth, and uses that information for unlawful activity.

Usually, the criminal activity includes some financial gain for the perpetrator, but frequently there are other reasons the person behind the theft wants to use another's identity. Identity theft is a serious crime that can wreak havoc in a victim's life financially as well as emotionally, and can take years to resolve. Surprisingly, the perpetrator is often a friend or family member of the victim.

The five most common types of identity theft are:

- **Driver's License ID theft:** The information contained on your driver's license provides a thief with enough personal data to apply for loans, open bank accounts, and can leave the victim vulnerable to crimes against their home.
- **Social Security ID Theft:** This information will allow a thief to apply for loans and open bank accounts and also obtain new Social Security cards. A perpetrator can gain access to the victim's social security benefits and even get a false passport.
- **Medical ID Theft:** A thief will use the information to have medical procedures done and file false claims, trying to stick the victim with the bill.
- **Criminal ID Theft:** A thief commits a crime using someone else's identity. The victim could end up

getting arrested for crimes they didn't commit and know nothing about.

- **Financial ID Theft:** In addition to financial gain, the perpetrator also gains access to the victim's bank accounts and credit cards, and frequently opens new credit cards in the victim's name.

There are ways to protect yourself from becoming a victim of identity theft:

- **Monitor** personal information regularly, including your credit report, bank statements, and credit card statements;
- **If you suspect** someone is using your identity, notify your bank and credit card companies immediately and cancel all credit cards;
- **Shred** all junk mail, credit card offers and anything with personal information, especially account numbers;
- **Shield** the keypad when entering your Personal Identification Number (PIN); and
- **Don't give out personal information**, such as account numbers and your social security number, over the phone; a fraudster will frequently pose as a bank employee or someone from your credit card company and ask you to "confirm" your account number.

Many government and private organizations provide information on identity theft, how to protect yourself against fraud, and what to do if you are a victim of identity theft. For more information, visit these websites:

- The U.S. Department of Justice: www.justice.gov.
- The Washington State Department of Financial Institutions: www.dfi.wa.gov.

Two-Part Payment Plan for License Fees

By: Jessica Quiles, Supervisor, Licensing Operations

If an annual license fee is \$800 or more, licensees have the option to pay the fee in two installments (WAC 230-05-015). The first half is paid up front and the second half is due within the next six months.

The 2-part payment plan was created as a special convenience to help licensees do business with us. We have offered this option for many years.

Whether you choose to pay your full license fee up-front, or half now and half in six months, the full license fee must be paid.

An administrative fee of \$27 will be added to the **first** payment only, each year you use the two part payment plan.

After we receive the first payment, we will mail you a license that is good for one year, if you pay the second half of your license fee within six months.

You can make your second payment online in *My Account*, by mailing a check to our P.O. Box, or hand delivering a check to our Lacey Office.

If the second payment is not made by the due date:

- Your license automatically expires and gambling activities must stop;
- The 2nd payment cannot be made online in *My Account* after the due date; and
- The payment must be:
 - ◇ Mailed to us at P.O. Box 42400, Olympia, Washington 98504-2400; or
 - ◇ Delivered by hand or courier (such as UPS or FedEx) to our headquarters office at 4565 - 7th Avenue SE, Lacey, Washington 98503.

If you're in the two-part payment plan and go out of business, surrender your license, or your license is revoked during the license year, you must still pay the second half of your license fee.

Enforcement:

If the second payment is not made and you have other gambling licenses, we may take administrative action against those licenses, your debt may be assigned to a collection agency, or both. (RCW 19.16.500).

For questions, call (360) 486-3440, ext. 2332, or e-mail: AskUs@wsgc.wa.gov.

Going Paperless

2014 Commission Meetings Continued

(Continued from page 1)

The full handout packet for each meeting is posted the Monday before each meeting. See page 19 for the 2014 Commission meeting schedule of dates and locations.

For your convenience, we will e-mail you a link to meeting information as soon as it's posted. All you need to do is request an e-mail notification in *My Account* (see Account Settings, Manage How We Contact You, Commission meetings). This way you will get meeting information without having to visit our website to see if it's posted.

You can also sign-up to get this newsletter and rule-making notices e-mailed to you. If you don't have a *My Account*, click on "Sign In/My Account" located in the top right corner of our website. If you need help signing in, give us a call at (360) 486-3440, extension 2332, or e-mail AskUs@wsgc.wa.gov.

For questions about going paperless in 2014, please contact Michelle Rancour at (360) 486-3447 or e-mail Michelle.Rancour@wsgc.wa.gov.



My Account continued

(Continued from page 1)

- Add multiple e-mail addresses to get reminders of upcoming due dates for license renewals, second half license fee payment, activity reporting, and more.
- Update their contact information.
- Pay NOVAS fines.
- Sign-up for e-mail updates.
- *Commercial businesses* can renew their gambling license and their employees' gambling licenses by completing renewal applications and paying licensing fees in *My Account*. We anticipate that charities will also be able to renew their licenses in *My Account* later in 2014.

How to Pay NOVAS Fines in My Account

Select "Pay for Other Fees/Fines" and fill in the required information. You will need your:

- NOVAS number (for example, NOV01234).
- Checking account routing number.
- Checking account number.

After you enter this information, select "Add to Cart." The payment will be withdrawn from your checking account.

How to File Activity Reports in My Account

Activity report due dates are posted on the calendar in each licensee's *My Account*:

- Most licensees report their gambling activity twice-a-year (1st & 2nd quarters are due July 30th, then 3rd & 4th quarters are due January 30th).
- Bingo Class D & above report four times a year.
- Some licensees report once a year (within 30 days after the end of the licensed period being reported).

Before the activity report due date, select "File Activity Reports(s) Due" and fill in the required gambling activity information.

You can add multiple e-mail addresses to get e-mail reminders about upcoming activity report due dates.

For this strategy to work, you must keep these e-mail addresses up-to-date. Whether or not you receive a courtesy reminder about your activity report being due soon, it is your responsibility to file a timely activity report.

If you report twice-a-year, a backup plan might be to also keep a wall calendar with your important business dates noted on it. For example, you could write "Gambling?" in the first week of January and the first week of July, as a reminder to verify that you have what you need to file your activity reports online or contact us for help filing your activity report(s). You would then have three weeks remaining to file a timely activity report.

For questions about reporting activity, please contact Cameron Baker at (360) 486-3476 or e-mail Cameron.Baker@wsgc.wa.gov. Thank you.

How to Sign-Up for E-Mail Updates in My Account

Both licensees and non-licensees can subscribe to e-mail updates in *My Account*. E-mail updates are a great way to get information without having to visit our website to see if new information is posted. Under "Update Account Settings," select which e-mail updates you want to get.

Get My Account Now

My Account is located at the top right corner of our website, under "Sign In/My Account." If you haven't signed in yet, give us a call at (360) 486-3440, extension 2332, or e-mail AskUs@wsgc.wa.gov and we'll help you sign-in.

My Account

The Washington State Gambling Commission has more to offer tribes and organizations when you sign up for an online account.

Sign in on the right, or you can
Create a free account right now.

Submit new or renewal applications

File financial activity reports

Set up reminder emails, and more

Email (or Client Number *)

Password

Sign in

By using My Account I acknowledge I have read the Public Record Disclosure below:

Public Record Disclosure

Can't access your account?

Don't have an account? Sign up now

* NOTE: If you previously created applications online or filed financial activity reports online, you can use your client number (eg: 00-99000) or the email address you previously gave us and your password to sign in to My Account.

Rule-Making Process and How You Can Comment on Proposed Rule Changes

This article explains the rule-making process and how you can comment on proposed rule changes or share your new ideas with us.

Proposed rule changes are generally discussed at one or two Study Sessions and two or more Commission meetings. See page 15 for a schedule of Commission meeting dates and locations.

Study Sessions and Commission meetings are open to the public and you are invited to attend.

Commission meetings are held once a month on the second Thursday and Friday of each month. Meetings are not held in June and December. Please check our website as meeting dates get closer, as meetings are sometimes changed to a one-day meeting.

Study Sessions are held Thursday mornings before Commission meetings (10:30 a.m. to noon, unless it's a one-day Commission meeting, then they will begin earlier in the day). Study Sessions are informal meetings that give you an opportunity to meet with us and discuss current issues, proposed rule changes, enforcement questions, legislative bills, etc.

Step-By-Step Action:

Rule changes are first discussed at a Study Session.

The next month (second month), proposed rule changes are Up for Discussion and Possible Filing at a Commission meeting and the Commissioners generally vote to file proposed changes for further discussion.

The next month (third month), rules are discussed at Study Session again.

The following month (fourth month), rules are Up for Final Action at a Commission meeting where the Commissioners will decide whether to adopt the proposed change or not.

Any additional comments from staff, licensees, and the public are discussed at this meeting. If additional time is needed to determine final action, the Commission, staff, or a member of the public can request the rules be held over to the next meeting for further review.

If you can't attend a meeting and want to comment on a proposed rule change, send your comments to:

Washington State Gambling Commission
Attention: Rules Coordinator
P.O. Box 42400, Olympia, WA 98504-2400
E-mail: RulesTeam@wsgc.wa.gov

To see what rule changes and other business are going to be discussed at a Study Session and Commission meeting, see Public Meetings on our website.

See article on the front page of this newsletter about meetings "Going Paperless" in 2014 and how to sign-up for e-mail notifications when Commission meetings information is posted on our website.

E-mail updates are an easy way to get information without having to visit our website to see if new information is posted.

Thank You for Commenting Update on Proposed Fee Increase in 2014

(Continued from page 1)

Two of the comments we received were:

- "It is such a burden for non profits to incur these increases. I wish agencies would utilize other avenues to save costs first. How much does it cost to send out these paper newsletters? I for one would much rather have a non paper option and it saves money. This is just one example. There are so many ways to save costs that have not been explored as of yet."
- "I oppose mostly because the economy at the time has severely impacted my gambling income."

Although we plan to work with the legislature on a possible fee increase, we will also continue to look for

ways to cut costs. See the front page article to read about our efforts to "go paperless" - an idea that was suggested in response to the survey.

My Account is another way for you to take advantage of online services. You don't have to be a licensee to use *My Account*. See front page article to see what *My Account* can do for you.

Before implementing any fee increase, the Commissioners would need to change the WAC rules that set the fees. Please check our website for any proposed rule changes. For questions, please contact Amy B. Hunter, Legislative Liaison, at Amy.Hunter@wsgc.wa.gov or (360) 486-3463.

Recently Adopted Rule Changes

Fingerprinting Applicants

Effective Date: September 9, 2013

Administrative Order: 690

WAC 230-03-060 Fingerprinting of applicants.

The Commissioners approved a rule change to clarify:

- Which applicants and licensees are required to submit fingerprints to us and undergo a national criminal history background check; and
- Which applicants and licensees are not required to submit fingerprints and undergo a national criminal history background check; and
- We may fingerprint substantial interest holders when we have information they may not be qualified for licensure or to participate in a gambling activity.

Two-Part Payment Plan

Effective Date: October 17, 2013

Administrative Order: 691

WAC 230-05-015 Two-part payment plan for license fees.

The Commissioners approved an amendment clarifying that licensees using the two-part payment plan must submit their second half payment. Language was added to make it clear that we may take action against other licenses, refer the debt to collections, or both. See article on page 3 for more about the two-part payment plan.

Mini-Baccarat wagers

Petition from the Public: Ashford Gaming, LLC.

Effective Date: February 17, 2014

Administrative Order: 693

WAC 230-15-040 Requirements for authorized card games.

The petitioner's request that a player be allowed to make an optional wager, in the game of Mini-Baccarat, on either the player hand or banker hand winning the next three consecutive games was approved. Currently, a player's win or loss must be determined during a single card game.



Rule Changes Up For Filing at the February 2014 Commission Meeting

Holding Stay Hearings in 14 Days, Rather Than Seven

WAC 230-17-170 Petition and hearing for stay of the summary suspension.

This rule allows licensees to request a hearing to “stay” (or lift) an order of summary suspension and requires staff to hold the hearing within seven days after we receive the request.

The proposed change increases the length of time to hold a stay hearing from seven to 14 days. This will allow additional time for all parties to prepare for the hearings and is consistent with other state agencies.

Action: Reviewed at the January 2014 Study Session and up for discussion and possible filing at the February 2014 Commission meeting.

Rule Changes Up For Final Action at the February 2014 Commission Meeting

Card Games

WAC 230-15-040 Requirements for authorized card games. Staff is proposing an amendment to clarify the rule to allow more than one “envy” and “share the wealth” “bonus feature” to be offered in a single card game.

The proposed changes include adding new definitions for “separate game,” “envy,” “share the wealth,” and “bonus features” and adding language to bring rules in-line with current practice by clarifying that:

- ◇ Card games and “bonus features” must be approved by the director or the director’s designee;
- ◇ The prize in a “bonus feature” is based on achieving the predetermined specific hand;
- ◇ “Bonus features” may not be combined with a progressive jackpot;
- ◇ Approved card games must be operated as documented on our agency website;
- ◇ Only one player may place a wager, per wager area, in the game of Mini-Baccarat;
- ◇ Other game features that do not require a separate wager are considered “bonus features”; and
- ◇ For variations of the game of Pai Gow Poker, a player may bank every other hand as authorized in approved card game rules.

Action: The Commissioners filed this proposal for discussion at their November 2013 meeting. It was discussed at the January 2014 Study Session and we anticipate the Commissioners will take final action at their February 2014 Commission meeting.

Chapter 230-15 Card Game Rules Review

Commission staff periodically review and evaluate regulatory processes to ensure they meet regulatory goals and are not placing unnecessary burdens on individuals or businesses. We strive to remove duplications from rules, ensure consistency between licensees, and allow maximum flexibility for licensees. These reviews help us meet one of our agency goals of “Anticipating and responding to the evolving gambling industry.”

In conjunction with the card room industry, we recently reviewed all card game rules to simplify and streamline requirements. Below are recommended changes that resulted from this joint review.

Action: Reviewed at the January 2014 Study Session and up for discussion and possible filing at the February 2014 Commission meeting.

Changing Processes and Procedures

WAC 230-15-025 Hours of play. Licensees would only be required to get initial approval from us to operate during the hours of 2:00 a.m. – 6:00 a.m. After the initial approval, they could change their hours without sending in additional requests. Licensees will document their hours of operation in their internal controls.

WAC 230-15-111 Destruction and disposal of gambling chips. Removes specific procedures for destroying chips from the rule as licensees must use our recordkeeping forms to account for chips that are destroyed.

WAC 230-15-335 Internal controls. Removes requirement for class F card rooms to include items in their internal controls that are already addressed by other rules and included as part of our required recordkeeping for fee collection, and card and chip inventory.

WAC 230-15-465 Dealing all house-banked card games from a dealing shoe: An exception was added to allow single deck card games to be dealt by hand.

WAC 230-15-505 Selling gambling chips to players. Removes specific chip selling procedures from rule. Licensees are required to develop their own procedures and include them in their internal controls.

WAC 230-15-565 Access and entrance to cashier’s cage. Removes requirement to keep, in the accounting department, names of persons with access to the cage.

WAC 230-15-570 Cashier’s cage bank requirements. Repealing this rule will allow cashier cages to be operated on a float basis without getting approval from us.

WAC 230-15-575 Separate imprest bank allowed for nonhouse-banked card games. Moves the definition of “imprest” from WAC 230-15-570 to this rule.

WAC 230-15-580 Accepting checks at the cashier’s cage. Allows checks to be accepted at the poker podium. Removes the requirement for checks to be stamped “for deposit only” and takes out specific procedures for accepting traveler’s checks.

Changing Funding and Commission Amounts

WAC 230-15-380 Seeding a player-supported jackpot. Removes the \$5,000 limit on the amount licensees can start (seed) a player-supported jackpot (PSJ) with or replenish a PSJ that has been won.

WAC 230-15-385 Collecting funds for a player-supported jackpot. Removes the \$2 limit on the amount licensees can collect from the pot to fund a PSJ.

WAC 230-15-480 Commission on winning hands. Removes the five percent commission limit that may be taken by licensees on winning hands.

Recordkeeping

Minor changes are proposed to the following rules to bring them in-line with current recordkeeping requirements.

- ◇ **WAC 230-15-250 Recordkeeping for card tournaments.**
- ◇ **WAC 230-15-355 Counting procedures for fees.**
- ◇ **WAC 230-15-400 Accounting for player-supported jackpot funds.**
- ◇ **WAC 230-15-530 Completing the credit process.**
- ◇ **WAC 230-15-560 Operating the cashier’s cage.**
- ◇ **WAC 230-15-620 Concluding the count.**

Reducing the deadline for reporting illegal or suspicious activities from 3 business days to 12 hours.

These three rules require licensees to report illegal or suspicious activities to us within three business days. Staff and the industry propose setting the reporting deadline at 12 hours to allow Commission staff to respond sooner.

- ◇ **WAC 230-15-185 Preventing cheating in card games.**
- ◇ **WAC 230-15-305 Reporting illegal or suspicious activities.**
- ◇ **WAC 230-15-430 Internal control requirements.** In addition to changing the reporting deadline, requirements duplicated in other rules were removed.

WESTERN REGIONAL CONFERENCE ON PROBLEM GAMBLING AWARENESS

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Focus on the Future offers two full days of plenary and breakout sessions with three tracks:

- Clinical/Behavioral
- Community/Culture
- Prevention/Outreach

Thank you to our 2014 Contributing Partners!

Oregon Health Authority

Oregon Council on Problem Gambling



EVERGREEN
council on problem gambling

www.evergreencpg.org | 360.352.6133 | info@evergreencpg.org

Administrative Case Update

Administrative Charges were issued to the following licensees
and their cases were settled/finalized between July - December 2013

Name	Violation	Case Outcome
Sara D. Lim, of Milton, CRE/Class III Employee (formerly employed by Chips/Palace Casinos and the Snoqualmie Tribe)	<ul style="list-style-type: none"> ● Cheating 	<ul style="list-style-type: none"> ● A summary suspension was served. ● The licensee/certified employee requested a stay of the summary suspension, which the ALJ denied. ● Following a hearing, the ALJ issued an Initial Order revoking Ms. Lim's license and certification.
Ngoc M. Nguyen, CRE (employed by Great American Casino)	<ul style="list-style-type: none"> ● Cheating 	<ul style="list-style-type: none"> ● Following a hearing, the ALJ issued an Initial Order revoking Ms. Nguyen's license.
Dustin T. Foster, of Kent, Card Room Employee (CRE) (formerly employed by Silver Dollar Casino)	<ul style="list-style-type: none"> ● Criminal History 	<ul style="list-style-type: none"> ● The licensee did not request a hearing, and a Default Order was entered to revoke Mr. Foster's license.
Devon D. Clayton, of Wenatchee, CRE (formerly employed by Buzz Inn Steakhouse/East Wenatchee)	<ul style="list-style-type: none"> ● Criminal History 	<ul style="list-style-type: none"> ● Following a hearing, the Administrative Law Judge (ALJ) issued an Initial Order revoking Mr. Clayton's license.
George Strong, of Wapato, Class III Employee (formerly employed by the Yakama Nation)	<ul style="list-style-type: none"> ● Criminal History 	<ul style="list-style-type: none"> ● Prior to a hearing, Mr. Strong agreed to surrender his certification.
Mail Mai, of Kent, CRE (employed by Goldie's Shoreline Casino)	<ul style="list-style-type: none"> ● Criminal History 	<ul style="list-style-type: none"> ● Prior to a hearing, an ALJ issued a stipulated motion and order to dismiss the administrative proceedings, as the criminal charges were dismissed.
Kien Kim, of SeaTac, Card Room Employee (CRE) (formerly employed by Wizards Casino)	<ul style="list-style-type: none"> ● Criminal History 	<ul style="list-style-type: none"> ● The Administrative Law Judge (ALJ) revoked the license.
Tone M. Saechao, of Kirkland, CRE (formerly employed by Club Hollywood Casino)	<ul style="list-style-type: none"> ● Criminal History 	<ul style="list-style-type: none"> ● A Summary Suspension was served and the licensee requested a stay hearing. The ALJ issued an Initial Order Denying the Stay. ● Subsequently, the ALJ revoked the license.
Ervin S. Osorio, of Toppenish, Class III Employee (formerly employed by the Yakama Nation)	<ul style="list-style-type: none"> ● Criminal History 	<ul style="list-style-type: none"> ● The certified employee did not request a hearing, and a Default Order was entered revoking Mr. Osorio's certification.

Administrative Case Update

Administrative Charges were issued to the following licensees and their cases were settled/finalized between July - December 2013

Name	Violation	Case Outcome
Qiang Li, of Everett, CRE (employed by Drift on Inn)	<ul style="list-style-type: none"> Extension of Credit 	<ul style="list-style-type: none"> Prior to a hearing, the licensee agreed to a seven-day suspension of his license.
Qiang Li, of Everett, CRE (formerly employed by Drift on Inn)	<ul style="list-style-type: none"> Extension of Credit 	<ul style="list-style-type: none"> A Summary Suspension was served. The licensee requested a stay of his summary suspension, which the ALJ denied. Following a hearing, the ALJ revoked Mr. Li's license.
Shawn Karmil, of Everett, CRE (formerly employed by Riverside and Palace Casinos)	<ul style="list-style-type: none"> Extension of Credit 	<ul style="list-style-type: none"> A Summary Suspension was served and the licensee requested a stay hearing. The ALJ issued an Initial Order Denying the Stay. Subsequently, the ALJ revoked Mr. Karmil's license and the licensee submitted a Petition for Review. The Commissioners upheld the ALJ's order revoking Mr. Karmil's license.
Orlando K. Sullivan, of Everett, CRE (formerly employed by Goldie's Casino)	<ul style="list-style-type: none"> Fines, Fees, and Failures to Appear (FTAs) 	<ul style="list-style-type: none"> The licensee did not request a hearing, and a Default Order was entered revoking Mr. Sullivan's license.
Kevin T. Lee, of Marysville, CRE (employed by Goldie's Shoreline Casino)	<ul style="list-style-type: none"> Fines, Fees, and FTAs 	<ul style="list-style-type: none"> The ALJ issued an Initial Order revoking Mr. Lee's license.
Penelope T. Otto, of Auburn, Class III Employee (employed by the Muckleshoot Indian Tribe)	<ul style="list-style-type: none"> Fines, Fees, and FTAs 	<ul style="list-style-type: none"> Prior to a hearing, the certified employee agreed to a ten-day suspension, with three days deferred for one year, and seven days served. In addition, the certified employee agreed to continue to make timely monthly payments.
Sean A. Skipwith, of Tacoma, CRE (formerly employed by Macau Casino)	<ul style="list-style-type: none"> Fines, Fees, and FTAs 	<ul style="list-style-type: none"> The ALJ issued an Initial Order revoking Mr. Skipwith's license. The licensee submitted a Petition for Review. The Commissioners decided to hold the matter over to the March 2013 Commission meeting due to Mr. Skipwith filing bankruptcy. The licensee did not appear at the March 2013 Commission meeting and the Commission entered an order revoking his license. The licensee requested a Petition for Reconsideration, which the Commissioners denied in July 2013.
Angela Maya, of Kennewick, CRE (formerly employed by Casino Caribbean)	<ul style="list-style-type: none"> Fines, Fees, and FTAs 	<ul style="list-style-type: none"> The licensee agreed to a ten-day suspension, with three days deferred for one year, and seven days served. In addition, the licensee agreed to make regular payments and that any increase in the amount of her court-ordered fines and fees will likely result in revocation of her license.

Administrative Case Update

Administrative Charges were issued to the following licensees
and their cases were settled/finalized between July - December 2013

Name	Violation	Case Outcome
Malika Oeun, of Tacoma, CRE (formerly employed by Macau Casino)	<ul style="list-style-type: none"> ● Fines, Fees, and FTAs 	<ul style="list-style-type: none"> ● The licensee quashed his warrant, made a substantial payment towards his fines and fees, and agreed to a ten-day suspension, with three days deferred for one year and seven days served.
Tram T. Nguyen, of Olympia, CRE (employed by Roman Casino)	<ul style="list-style-type: none"> ● Fraud-NSF Checks 	<ul style="list-style-type: none"> ● The licensee requested a hearing, but did not appear at the prehearing conference. ● The ALJ issued a Default Order revoking Ms. Nguyen's license.
Lilac Lanes and Casino, Spokane	<ul style="list-style-type: none"> ● Internal Control Violations ● Discrimination against employees ● Allowing person to gamble while intoxicated 	<ul style="list-style-type: none"> ● The licensee agreed to a 20-day suspension, with 15 days deferred for two years, and five days vacated by a payment of fines and costs totaling \$15,370. In addition, Rick Provost, co-owner, is prohibited from managing or operating the licensee for two years, from entering the card room or food & beverage business, and from profiting from gambling activities.
Diamond Lil's, Renton	<ul style="list-style-type: none"> ● Player Supported Jackpot (PSJ) Violation 	<ul style="list-style-type: none"> ● The licensee agreed to a 15-day suspension, with 13 days deferred for one year, and two days vacated by paying a fine and administrative costs in the amount of \$7,745. In addition, the licensee agreed to pay for a follow-up inspection.

Administrative Case Update

Administrative Charges were issued to the following licensees
and their cases were settled/finalized between July - December 2013

Name	Violation	Case Outcome
Tiffany K. Bixby, of Sedro Woolley, CRE (employed by Goldie's Casino)	<ul style="list-style-type: none"> ● Alleged Theft 	<ul style="list-style-type: none"> ● Upon further review, the Commission Director later Dismissed the case Without Prejudice.
Sodany Im, of Seattle, CRE (formerly employed by Wizards Casino)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● Prior to a hearing, Ms. Im agreed to surrender her license.
Lan N. Nguyen, of Lynnwood, CRE (formerly employed by Goldie's Shoreline Casino)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● The licensee did not request a hearing, and a Default Order was entered to revoke Ms. Nguyen's license.
Kakada Norng, of Tacoma, Class III Employee (formerly employed by the Muckleshoot Indian Tribe)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● The certified employee did not request a hearing, and a Default Order was entered revoking Ms. Norng's certification.
William R. Shepard, of Spanaway, CRE (employed by Macau Casino)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● Following a hearing, the ALJ revoked Mr. Shepard's license.
Kendall B. Carrier, of Spokane, CRE (formerly employed by Aces Casino)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● The licensee did not request a hearing, and a Default Order was entered to revoke Mr. Carrier's license.
Catheryn B. Abella, of Tacoma, CRE (formerly employed by Wizards Casino)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● The licensee did not request a hearing, and a Default Order was entered revoking Ms. Abella's license.
Kenneth E. Francis, Class III Employee (employed by the Puyallup Tribe of Indians)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● Mr. Francis requested to surrender his certification during the hearing, which was agreed to by all parties.
Patrick W. Kincaid, Class III Employee (formerly employed by the Snoqualmie Tribe)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● The certified employee did not request a hearing, and a Default Order was entered to revoke Mr. Kincaid's certification.
Thuy K. Tran, CRE (formerly employed by Wizards Casino)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● The licensee did not request a hearing, and a Default Order was entered to revoke Ms. Tran's license.
Nicholas L. Lang, of Arlington, CRE/Class III Employee (formerly employed by The Hideaway and Stillaguamish Tribe)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● A Summary Suspension was served and the certified employee/licensee requested a stay hearing. ● The ALJ denied the request for stay. ● The certified employee/licensee subsequently surrendered both his certification and license.
Mario I. Gastelum, of Sunnyside, CRE (formerly employed by RC's Casino)	<ul style="list-style-type: none"> ● Theft 	<ul style="list-style-type: none"> ● The licensee did not request a hearing, and a Default Order was entered revoking Mr. Gastelum's license.

Administrative Case Update

Administrative Charges were issued to the following licensees
and their cases were settled/finalized between July - December 2013

Name	Violation	Case Outcome
Thu H. Dao, of Everett, CRE (employed by the Royal and Silver Dollar Casinos)	<ul style="list-style-type: none"> Under-reported Tips 	<ul style="list-style-type: none"> Prior to a hearing, the licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the licensee agreed to accurately report all tips received.
Feliks Fayerberg, of Mountlake Terrace, CRE (employed by Silver Dollar Casino)	<ul style="list-style-type: none"> Under-reported Tips 	<ul style="list-style-type: none"> Prior to a hearing, the licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the licensee agreed to accurately report all tips received.
Adam Kilminster, of Kenmore, CRE (employed by Silver Dollar Casino)	<ul style="list-style-type: none"> Under-reported Tips 	<ul style="list-style-type: none"> Prior to a hearing, the licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the licensee agreed to accurately report all tips received.
Phuc D. Ha, of Marysville, CRE (employed by Royal Casino)	<ul style="list-style-type: none"> Under-reported Tips 	<ul style="list-style-type: none"> Prior to a hearing, the licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the licensee agreed to accurately report all tips received.
Denise M. Harris, of Everett, CRE (employed by the Royal Casino)	<ul style="list-style-type: none"> Under-reported Tips 	<ul style="list-style-type: none"> Prior to a hearing, the licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the licensee agreed to accurately report all tips received.
Maria C. Poblete, of Shoreline, CRE (employed by Royal Casino)	<ul style="list-style-type: none"> Under-reported Tips 	<ul style="list-style-type: none"> Prior to a hearing, the licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the licensee agreed to accurately report all tips received.
Nging M. Saechao, of Kirkland, CRE (employed by Royal Casino)	<ul style="list-style-type: none"> Under-reported Tips 	<ul style="list-style-type: none"> Prior to a hearing, the licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the licensee agreed to accurately report all tips received.

Administrative Case Update

Administrative Charges were issued to the following licensees
and their cases were settled/finalized between July - December 2013

Name	Violation	Case Outcome
Leng Soeum, of SeaTac, CRE/ Class III Employee (employed by the Riverside Casino, formerly employed by the Snoqualmie Tribe and the Macau Casino)	<ul style="list-style-type: none"> ● Under-reported Tips 	<ul style="list-style-type: none"> ● The certified employee/licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the certified employee/licensee agreed to accurately report all tips received.
Yuan Wang, of Bellevue, CRE and Class III Employee (employed by Tulalip Tribe and formerly employed by Drift on Inn)	<ul style="list-style-type: none"> ● Under-reported Tips 	<ul style="list-style-type: none"> ● The certified employee/licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the certified employee/licensee agreed to accurately report all tips received.
Yuchan, Chen Yu, of Seattle, CRE (formerly employed by Drift on Inn)	<ul style="list-style-type: none"> ● Under-reported Tips 	<ul style="list-style-type: none"> ● The licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days vacated by payment in the amount of \$500. In addition, the licensee agreed to accurately report all tips received.
Ai H. Pan, of Bellevue, CRE (employed by Great American and Silver Dollar Casinos)	<ul style="list-style-type: none"> ● Under-reported Tips 	<ul style="list-style-type: none"> ● The licensee agreed to a 20-day suspension, with ten days deferred for one year, and ten days served. In addition, the licensee agreed to accurately report all tips received.

NOVAS - Notice of Violation and Settlement

The Notice of Violation and Settlement (NOVAS) is a way to resolve some gambling rule violations without going through the full administrative process. A NOVAS is issued directly by a gambling field agent to a licensee at the time of the violation. The written notice outlines the violation and how to correct it. Fines range between \$200 and \$500.

If a licensee does not correct the violation and pay the fine within 15 days, we will take administrative action against their gambling license.

NOVAS were Issued to the Following Licensees Between April - September 2013

Card Rooms Employees			
Failed to follow internal controls – Accurate tip reporting			
Amanda Hunt	Wild Goose Casino, Ellensburg	Khamphuk Langsy	Wizard's Casino, Burien
Anh Chinn	Macau Casino, Tukwila	Khanh Phung	Wizard's Casino, Burien
Anh Chinn	Macau Casino, Tukwila	Khoeun Hean	Wizard's Casino, Burien
Anna Bui	Macau Casino, Tukwila	Kim Nguyen	Riverside Casino, Tukwila
Anthony Delfierro	Iron Horse, Auburn	Leon Nguyen	Wizard's Casino, Burien
Brad Noinala	Wizard's Casino, Burien	Lynda Saeteurn	Macau Casino, Tukwila
Brennan Boyes	Wild Goose Casino, Ellensburg	Mai Thon	Roxy's Bar and Grill, Seattle
Brian Mulholland	Crazy Moose Casino, Mountlake Terrace	Mai Pham	Roxy's Bar and Grill, Seattle
Chanmalaty Touch	Iron Horse Casino, Auburn	Matthew Valdez	Wild Goose Casino, Ellensburg
Chanthoeurn Sath	Wizard's Casino, Burien	Oeum Pen	Macau Casino, Tukwila
Cheryl Howe	Wild Goose Casino, Ellensburg	Patrick Dooley	Roxy's Bar and Grill, Seattle
Ching Lin	Riverside Casino, Tukwila	Paul Sok	Silver Dollar Casino, Renton
Cindy Le	Macau Casino, Tukwila	Pha Leng	Roxy's Bar and Grill, Seattle
Dung Huynh	Macau Casino, Tukwila	Phoung To	Roxy's Bar and Grill, Seattle
Evan Reighter	Drift on Inn, Shoreline	Rasy Lee	Iron Horse Casino, Auburn
Hai Pom	Wizard's Casino, Burien	Sergey Babyan	Wizard's Casino, Burien
Heak Lam	Roxy's Bar and Grill, Seattle	Shi-Feng Pang	Wizard's Casino, Burien
Heidi Williams	Roxy's Bar and Grill, Seattle	Sinet Taing	Wizard's Casino, Burien
Hoa Phung Tran	Roman Casino, Seattle	Sochanthy Mao	Macau Casino, Tukwila
Hoa Nguyen	Macau Casino, Tukwila	Sopaul Yann	Riverside Casino, Tukwila
Hoai Le	Silver Dollar Casino, SeaTac	Sophal Nuon	Roman Casino, Seattle
Hoang Le	Iron Horse Casino, Auburn	Sotheavy Hing	Silver Dollar Casino, Renton
Hugh Gabrielson	Roxy's Bar and Grill, Seattle	Stefanie McCann	Wild Goose Casino, Ellensburg
Huong Nguyen	Roman Casino, Seattle	Teressa Smith	Riverside Casino, Tukwila
Jana Matsumoto	Wizard's Casino, Burien	Thang Thai	Roxy's Bar and Grill, Seattle
Jason Schuyler	Hawk's Prairie Casino, Lacey	Toan Ngo	Macau Casino, Tukwila
Jeffery Stiverson	Roxy's Bar and Grill, Seattle	Tracy Ho	Roman Casino, Seattle
Jennifer Howe	Wild Goose Casino, Ellensburg	Tricia Jones	Wild Goose Casino, Ellensburg
Ji Wong	Roman Casino, Seattle	Trinh Mai	Macau Casino, Tukwila
Joan Torno	Riverside Casino, Tukwila		
Kham Meckdara	Silver Dollar Casino, Renton		

Card Rooms Employees (continued)

Failed to follow internal controls - Accurate tip reporting

Try Veng	Wizard's Casino, Burien	Michael Long	Kegler's Wildcard Casino, East Wenatchee
Tuan Le	Macau Casino, Lakewood	Mickel Kitchen	Riverside Casino, Tukwila
Tyler Wisner	Hawk's Prairie Casino, Lacey	Neang Traore	Kegler's Wildcard Casino, East Wenatchee
Vicky Son	Macau Casino, Tukwila	Parris Giard	Buzz Inn Casino, East Wenatchee
Vu Pham	Sliver Dollar Casino, SeaTac	Rachelle Grk	Buzz Inn Casino, East Wenatchee
Vy Oung	Riverside Casino, Tukwila	Renee Long	Kegler's Wildcard Casino, East Wenatchee
Washing Chen	Roman Casino, Seattle	Tanya Mckean	Buzz Inn Casino, East Wenatchee
William Lauderdale	Wild Goose Casino, Ellensburg	Thomas Lee	Aces Casino, Spokane
William Lamb	Wild Goose Casino, Ellensburg	Thonyrose Tibi	Macau Casino, Lakewood
Yen Trinh	Macau Casino, Tukwila	Tia George	Buzz Inn Casino, East Wenatchee
Allena Im	Kegler's Wildcard Casino, East Wenatchee	Viengkhone Thavixay	Macau Casino, Lakewood
Brandee Higgins	Aces Casino, Spokane	Yianching Saelee	Macau Casino, Lakewood
Channy Gaither	Macau Casino, Lakewood	Allowed a minor to gamble	
Cory Easley	Buzz Inn Casino, East Wenatchee	Kent Willard	The Hideaway, Shoreline
Daniel Spier	Macau Casino, Lakewood	Thuy Ngo	Palace Casino, La Center
David Dvorak	Kegler's Wildcard Casino, East Wenatchee	Kin Cun	Chip's Casino, Lakewood
Glory Mackenna	Buzz Inn Casino, East Wenatchee	Tony Huynh	Iron Horse Casino, Auburn
Heng Touch	Buzz Inn Casino, East Wenatchee	Annette Willard	The Hideaway, Shoreline
James Howard	Buzz Inn Casino, East Wenatchee	Brian Sevaetasi	Golden Nugget Casino, Tukwila
James Clark	Kegler's Wildcard Casino, East Wenatchee	Darren Nygaard	Freddie's Casino, Renton
Janis Stiverson	Buzz Inn Casino, East Wenatchee	Gregory Toning	Drift on Inn Casino, Shoreline
Jill May	Buzz Inn Casino, East Wenatchee	John Koval	The Hideaway, Shoreline
Junji Xia	Macau Casino, Lakewood	Internal control violation	
Korina Zamudio	Buzz Inn Casino, East Wenatchee	Jason Antonides	Club Hollywood Casino, Shoreline
Mary Kimber	Buzz Inn Casino, East Wenatchee	Kevin Herbst	Ringo's Casino, Spokane Valley
Matthew Lawson	Buzz Inn Casino, East Wenatchee	Richard Roa	Iron Horse Casino, Auburn
Matthew Weyenberg	Buzz Inn Casino, East Wenatchee	Extended credit to a poker player	
Michael Stacy	Kegler's Wildcard Casino, Wenatchee	Kyle Krueger	Wizard's Casino, Burien
		Failed to meet Player Supported Jackpot deposit and reconciliation requirements	
		Kegler's Wildcard Casino	East Wenatchee

House-Banked Card Rooms

Allowed a minor to gamble

Chip's Casino	Lakewood
Golden Nugget Casino	Tukwila
Iron Horse Casino	Auburn
Casino Caribbean	Kirkland
Drift on Inn	Shoreline

Failed to follow internal controls - Ensuring employees accurately report their tips

Casino Caribbean	Yakima
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Failed to follow internal controls

Joker's Casino	Richland
Owl Club	Spokane Valley

Failed to maintain surveillance video for required amount of days

Macau Casino	Lakewood
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Failed to account for table inventory

Club Hollywood Casino	Shoreline
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Failed to ensure surveillance cameras were functioning properly

Lancer Lanes Casino	Clarkston
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**House-Banked Card Rooms that
Successfully Passed Underage Gambling Inspections
Between April - September 2013**

Cadillac Island	Longview	Great American Casino	Tukwila
Caribbean Cardroom	Kirkland	Lilac Lanes and Casino	Spokane
Crazy Moose	Mountlake Terrace	Lucky Bridge Casino	Kennewick
Diamond Lil's Casino	Renton	Macau	Tukwila
Freddie's Casino	Renton	Nob Hill Casino	Yakima
Golden Nugget Casino	Tukwila	Owl Club	Spokane Valley
Goldie's Casino	Shoreline	Palace Casino	Lakewood
Hawk's Prairie	Lacey	Papa's Casino	Moses Lake
Hollywood Casino	Shoreline	RC's Casino	Sunnyside
New Phoenix	La Center	Ringo's Little Vegas Casino	Spokane Valley
Palace	Mountlake Terrace	Riverside Casino	Tukwila
Red Dragon	Mountlake Terrace	Royal Casino	East Wenatchee
Riverside	Fall City	Silver Dollar Casino	Mill Creek
Roman Casino	Seattle	Silver Dollar Casino	Renton
Roxy's Casino	Seattle	Silver Dollar Casino	SeaTac
Wizard's Casino	Burien	Slo Pitch	Bellingham
All Star Casino	Silverdale	Wild Goose Casino	Ellensburg
Big Daddy's Casino	Spokane	Wildcard Sports Bar and Grill	East Wenatchee
Black Pearl Restaurant and Cardroom	Spokane Valley		
Buzz Inn Steakhouse	East Wenatchee		
Casino Caribbean	Yakima		
Chaplin and Friends Bar and Grill	Spokane		
Coyote Bob's Casino	Kennewick		
Crazy Moose Casino	Pasco		
Element	Oak Harbor		
Great American Casino	Everett		
Great American Casino	Kent		
Great American Casino	Lakewood		

WASHINGTON STATE GAMBLING COMMISSION
2014 Commission Meetings

January 16 & 17

Meeting is a week later than usual.

Comfort Inn Conference Center

1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

February 13 & 14

Comfort Inn Conference Center

1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

March 20 & 21

Meeting is a week later than usual.

Comfort Inn Conference Center

1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

April 10 & 11

Vancouver Heathman Lodge

7801 NE Greenwood Drive
Vancouver, WA 98662 – (360) 254-3100

May 8 & 9

Doubletree by Hilton/Phoenix Inn (Tentative)

415 Capitol Way North
Olympia, WA 98501 – (360) 570-0555

June

NO MEETING

July 11 (One-day Only)

Grand Mound Great Wolf Lodge

20500 Old Highway 99 SW
Grand Mound, WA 98531 – (360) 273-7718

August 14 & 15

Comfort Inn Conference Center

1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

September 11 & 12

Comfort Inn Conference Center

1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

October 9 & 10

Spokane Davenport Hotel

10 South Post Street
Spokane, WA 99201 – (509) 455-8888

November 13 & 14

Comfort Inn Conference Center (Tentative)

1620 74th Avenue SW
Tumwater, WA 98501 – (360) 352-0691

December

NO MEETING

OUR MISSION:

PROTECT THE PUBLIC BY ENSURING THAT GAMBLING IS LEGAL AND HONEST.

**CALL A GAMBLING FIELD AGENT
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TACOMA	(253) 671-6280
TOLEDO	(360) 864-4240
VANCOUVER	(360) 576-6012
WENATCHEE	(509) 663-9660

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Chris Stearns
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We recently launched a redesigned website and hope you find it more user-friendly and easier to navigate.

The Stay Connected buttons from our “old” website continue to be available on the new website. With just one click, these buttons let you e-mail us, find answers to frequently asked questions, follow us on Twitter, and more.

When you have a few minutes, visit our new website, let us know what you think about it and any ideas you have to make it easier to use. We want to know what you think, we want to stay connected with you.



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OR SOMEONE
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Washington State Gambling Commission

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This newsletter is published twice a year by the Washington State Gambling Commission.

Do you have questions or comments about our newsletter: Please e-mail Susan.Newer@wsgc.wa.gov