

Washington State Gambling Commission



The Future of Technology from a Statewide Perspective

Our Mission:

**“Protect the Public by Ensuring that Gambling
is Legal & Honest”**



“Technology fuels innovation and economic growth. The State of Washington is committed to using the power of technology to make government more personal, more efficient and more effective.”

-Michael Cockrill, CIO





State Strategic Technology Objectives

These objectives:

- ▶ Outline the primary strategic direction for the enterprise and provide direction for agencies on the technical priorities for Washington State.
- ▶ Are the basis for prioritizing investments, legislative requests, and projects at the Office of the Chief Information Officer (OCIO).
- ▶ Agencies are expected to align their internal technology strategy with these objectives.



State Strategic Technology Objectives

- ▶ Mobility
- ▶ Open & Transparent Government
- ▶ Modernization of State Government
- ▶ Innovative Delivery of Services
- ▶ Security



Mobility

- ▶ Make government services accessible via mobile technology.
- ▶ Making the business processes of government more mobile.
- ▶ Increase government efficiency by putting better technology in the hands of mobile workers.





Modernization of State Government

- ▶ Align technology with re-engineered business processes that better serve Washington citizens.
- ▶ Foster a culture of innovation that creatively solves problems.
- ▶ Reduce investment risk and produce results more quickly by implementing agile practices.





Innovative Delivery of Services

- ▶ More cloud adoption to increase agility and pace of government.
- ▶ Encourage adoption of agile methodologies throughout to focus IT teams and projects on customer visible value.
- ▶ Create vehicles for encouraging and streamlining innovative approaches.
- ▶ Create a lab for experimenting with innovative technology and methods.





Security

- ▶ Integrate cloud technology with state infrastructure to improve security.
- ▶ Create a vigilant approach to cybersecurity that spans all levels of government.
- ▶ Improve the security posture of the state of Washington through training, staffing, investments in emerging technology, and private/public partnerships.





Questions?

