



STATE OF WASHINGTON
GAMBLING COMMISSION

"Protect the Public by Ensuring that Gambling is Legal and Honest"

October 29, 2009

Bo Zarach
Shuffle Master, Inc.
1106 Palms Airport Drive
Las Vegas, NV 89119

RE: Fortune Pai Gow Poker Progressive Automated Display V 1.03.011 Software Meter Adjustment Utility

Dear Ms. Zarach,

This letter is being issued to amend information to the letter sent on May 14, 2008 (Attached). We did not include the electronic signature for the Universal Progressive Keypad software included in the submission.

The electronic signature for the Universal Progressive Keypad software is as follows:

Software Component	Signature (MD-5)
Universal Progressive Keypad	EF79C0A505C07505B8360C8464077B1D

If any modifications or upgrades are made to the Progressive Automated Display Version 1.03.11 or the Meter Adjustment Utility, you will be required to submit the software and associated hardware for additional testing and review prior to implementation.

Thank you for your cooperation and willingness to comply with the gambling laws of Washington State.

Sincerely,

Tina Griffin
Acting Assistant Director
Licensing Operations Division

Attachment





STATE OF WASHINGTON
GAMBLING COMMISSION

"Protecting the Public by Ensuring that Gambling is Legal and Honest"

May 14, 2008

John Hemberger
Shuffle Master, Inc.
1106 Palms Airport Drive
Las Vegas, NV 89119

**RE: Fortune Pai Gow Poker Progressive Automated Display V 1.03.011 Software
Meter Adjustment Utility**

Dear Mr. Hemberger:

Thank you for requesting approval of the Progressive Automated Display V 1.03.011 Software and the Meter Adjustment Utility.

We are approving the Progressive Automated Display Version 1.03.11 Software and the Meter Adjustment Utility with the following requirements:

- You must install both the software and the Meter Adjustment Utility at all commercial and Tribal facilities with Fortune Progressive Pai Gow by June 10, 2008;
- You must follow the attached instructions at each facility during the installation;
- You must report to the Commission no later than June 16, 2008, the following information for each Tribal and commercial facility:
 - Date the install was completed;
 - Beginning progressive meter value before any manual adjustment of the meter; and
 - Adjusted progressive meter value.
- Beginning September 15, 2008, you must run the Meter Adjustment Utility following steps 1 – 7 on the attached instructions at all commercial and Tribal facilities with Fortune Progressive Pai Gow. This must be completed by October 10, 2008;
- You must provide to the Commission no later than October 20, 2008, the following information for each Tribal and commercial facility:
 - Date the install was completed;
 - Beginning progressive meter value before any manual adjustment of the meter; and
 - Adjusted progressive meter value.



Mr. Hemberger
May 14, 2008
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- The internal controls must address access to the four plastic chipped access keys; and
- The PC interface should be locked down requiring minimum access to drives or other computer software.

The electronic signatures are as follows:

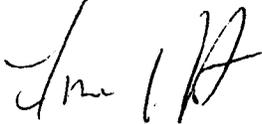
**Fortune Pai Gow Poker Progressive Automated Display V 1.03.011 Software
Meter Adjustment Utility**

Interface.exe	C:\Programs\SMI\Progressive \	4F06D829992D9B5EA3C60A056CD3C175
LirPoll.exe	C:\Programs\SMI\Progressive \	6A1CE170CF584BA0E5BE0E76B7832210
ProgressiveSetup.exe	C:\Programs\SMI\Progressive \	21F35630129D8AEE9E476FFA37FC70B4
Service Interface.exe	C:\Programs\SMI\Progressive \	6197C481F7A2B2CA7F035E59B2B7E222
DatabaseCalc.exe	Independent	B11BE924F423A8B4507FFA89E7B0A70D

If any modifications or upgrades are made to the Progressive Automated Display Version 1.03.11 or the Meter Adjustment Utility, you will be required to submit the software and associated hardware for additional testing and review prior to implementation.

Submit all reports detailing the Meter Adjustment Utility test results to my attention. Thank you for your cooperation and willingness to comply with the gambling laws of Washington State.

Sincerely,



Tina Griffin
Manager
Licensing Operations Division

Enclosure

cc: File

Instructional Steps in Installing the Fortune Pai Gow Progressive Version 1.03.011 Software and Running the Meter Adjustment Utility

1. Advise casino to stop accepting side bets on all Fortune Pai Gow Poker Progressive (FPGPP) tables on the link.
2. Run life to date activity report, and security report.
3. Run the meter adjustment utility.
4. Save all reports from the meter adjustment utility.
5. Review the results of meter adjustment utility.
6. After the review, make manual meter adjustment to progressive server.
7. Run second life to date activity report, and security report, which reflects the manual change.
8. Have surveillance note the current dollar value from a player meter. Record meter on tape from surveillance camera, if possible.
9. Take progressive system off-line.
10. Backup current system databases for safekeeping. These can be stored in a backup folder on the current server.
11. Uninstall current software.
12. Install newly approved software, which will establish fresh database files.
13. Configure system with new payable information. (The only change between the current and new payable is that the old payable has a \$5000 reseed value and a 0% reserve, the new payable has a \$0 reseed, and a 2% reserve. The new payable is already approved.)
14. Manually adjust the system to reflect the current meter value, which is the same value from the link, just prior to the upgrade.
15. Have surveillance verify meter value. Record meter on tape from surveillance camera, if possible.
16. Run life to date activity report, and security report. The activity report should show no play activity, and the security report will show the manual meter adjustment from step 14.
17. Return the system to normal use.